Community Health Needs Assessment 2023-2025



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Executive Summary

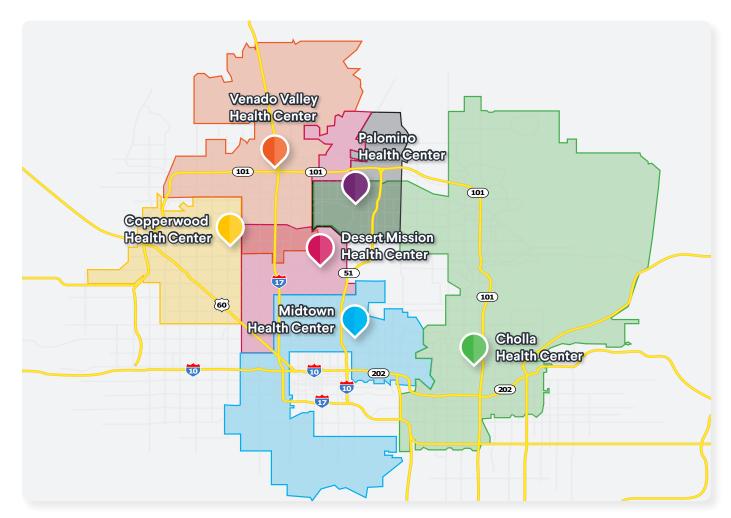
Purpose

eighborhood Outreach Access to Health (NOAH) conducts a Community Health Needs Assessment (CHNA) once every three years to ensure health center services and locations align with the needs of the neighborhoods we serve.

About NOAH

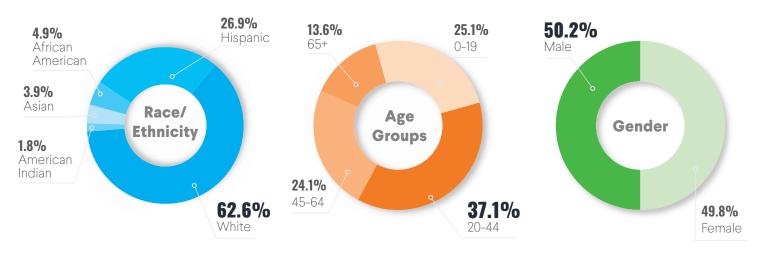
Providing healthcare to a diverse population of 50,000 patients at every stage of life, NOAH's six health centers deliver high-quality, comprehensive health and social services support to resource disadvantaged communities in the Phoenix-metro area.

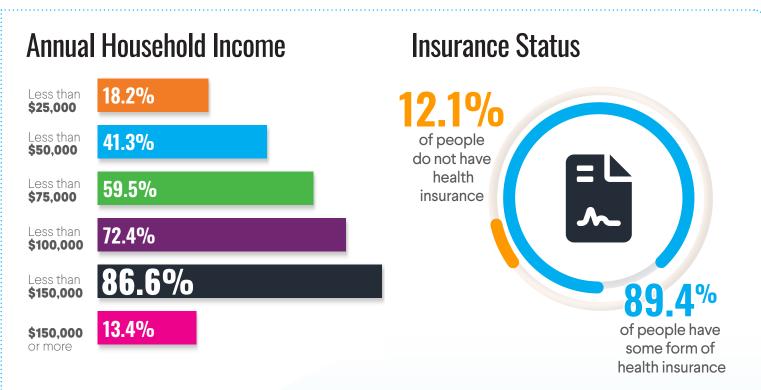
NOAH Health Centers



Primary Service Areas (PSA) are defined for each of NOAH's six health centers based on demographic data by zip code population. The combined PSA includes the total service area for all NOAH health centers.

Population Demographics for NOAH Primary Service Areas (PSA)





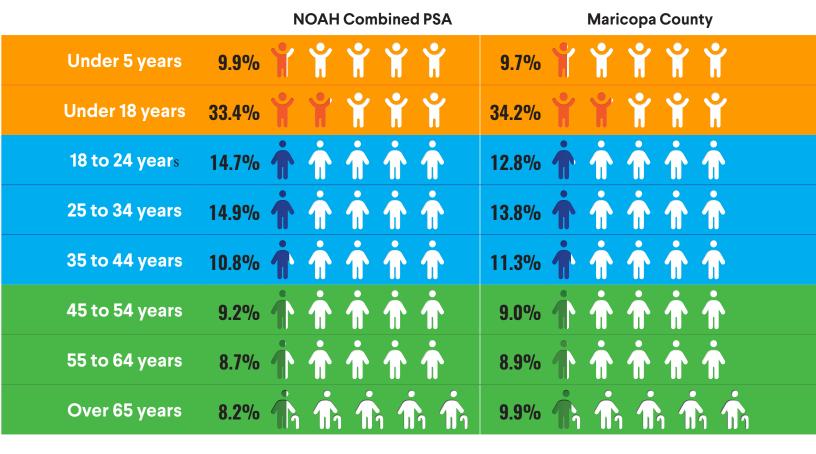
Poverty Conditions by Race

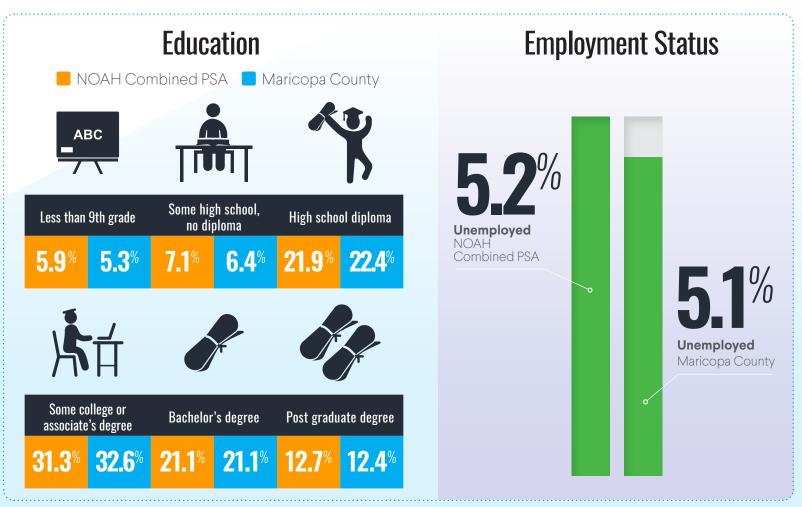


(Source: PolicyMap; ACS 5 Year Estimates 2020)

*Numbers reflect percent rounded to nearest tenth.

Poverty Conditions by Age





NOAH Priorities

Analysis of the CHNA findings has highlighted three specific areas of need in NOAH's Combined PSA.



1. Mental Health

Anxiety



Mood & Depressive Disorders



Suicide



Substance Use (Alcohol Related)



Substance Use (Opioid Overdose)

NOAH Combined PSA

Race

Black/African Americans had the highest hospitalization and emergency department

rates.

Black/African Americans

had the highest hospitalization and emergency department rates.

American Indians had the highest death rate.

American Indians had the highest hospitalization and emergency department rates.

Black/African Americans
had the highest hospitalization
rate. American Indians
had the highest emergency
department and death rates.

Age

Ages 45-64 had the highest hospitalization rate. Ages 25-44 had the highest emergency department rate. Black/African Americans had the highest hospitalization and emergency department rates.

Ages 25-44 had the highest hospitalization and emergency department rates.

Ages 25-44 had the highest death rate.

Ages 45-64 had the highest hospitalization rate. Ages 25-44 had the highest emergency department rate.

Ages 25-44 had the highest hospitalization, emergency department, and death rates.

Gender

Females had the highest hospitalization and emergency department rates.

Females had the highest hospitalization and emergency department rates.

Males had the highest death rate.

Males had the highest hospitalization and emergency department rates.

Males had the highest hospitalization, emergency department, and death rates.

2. Chronic Disease



Diabetes

Black/African Americans had the highest hospitalization and emergency department rates. White/Caucasians had the highest death rate.

Race

Black/African Americans
had the highest hospitalization
and emergency department
rates. American Indians had
the highest death rate.

Ages 65+ had the highest hospitalization, emergency department and death rates.

Age

Ages 45-64 had the highest hospitalization and emergency department rates. Ages 65+ had the highest death rate.

Males had the highest hospitalization, emergency department, and death rates.

Gender

Males had the highest hospitalization, emergency department, and death rates.

3. Social Determinants of Health (SDoH)

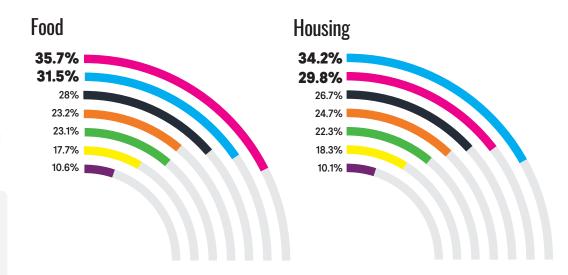
Social Determinants of Health (SDoH) are the conditions in the environments where people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks.

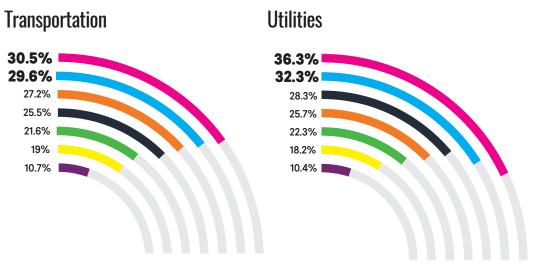
Ability to Pay for Essentials

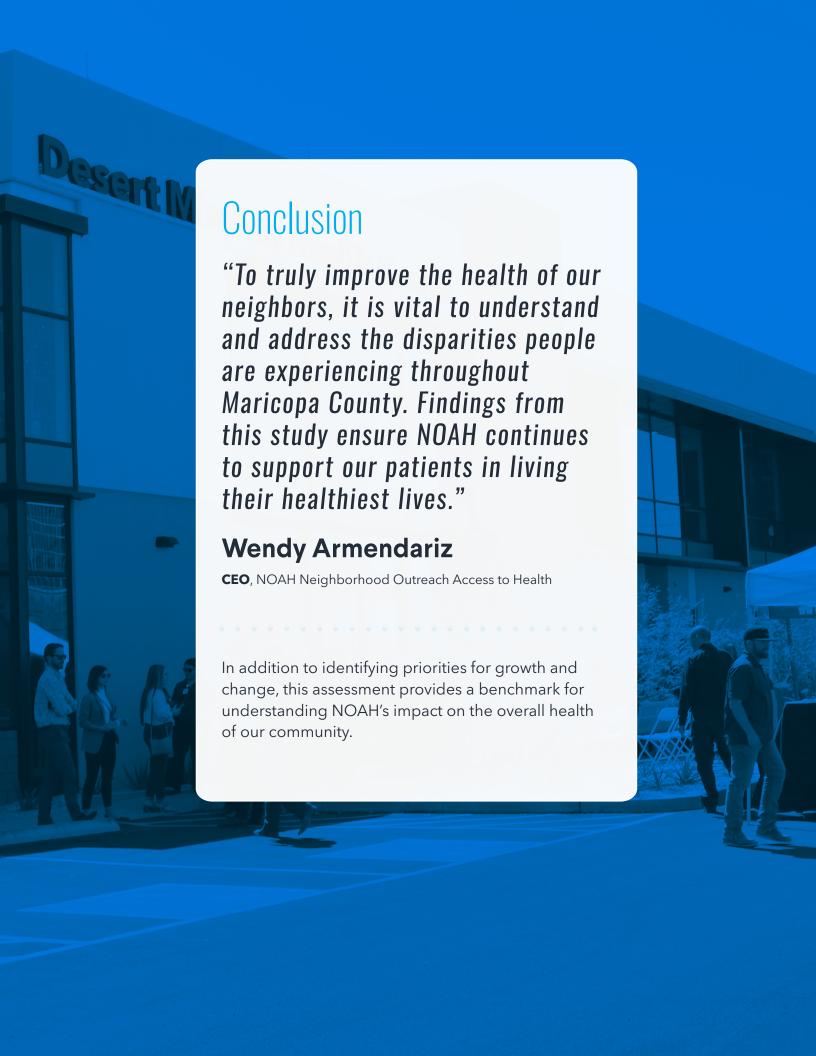
Since March of 2020, have you had enough money to pay for essentials such as

(% of survey respondents that stated "sometimes" or "never" by race)

- African American/ Black
- American Indian/ Native American
- Asian/NativeHawaiian
- Caucasian/White
- Hispanic or Latinx
- Two or more Races
- Unknown/NotGiven







About NOAH

Services

Neighborhood Outreach Access to Health (NOAH) has provided affordable, high-quality healthcare services throughout Maricopa County for the last 25 years. As a Federally Qualified Health Center (FQHC), NOAH is focused on reducing barriers to healthcare including cost, lack of insurance, language, culture, and other Social Determinants of Health (SDoH).

Serving a diverse population of 50,000 neighbors at every stage of life, NOAH's model of care places patients' needs at the center of attention while delivering comprehensive health services including medical, dental, behavioral health, psychiatry, nutrition, preventive health, enrollment assistance, and health education programs. This whole-person approach creates an opportunity for integrated care where providers can work together to ensure all our patients' needs are met in one place.

History

NOAH was established in 1997 as a program of Scottsdale Healthcare (now HonorHealth) in response to local school districts' concerns that not all students were able to access quality healthcare. Volunteers and a nurse practitioner visited schools across the Scottsdale and Paradise Valley Unified School Districts to provide on-the-spot care for children, especially those from Title I schools and low-income families.

By 2001 NOAH had deployed a mobile clinic and established a brick-and-mortar health center at the Palomino Primary School in the Paradise Valley School District. Recognizing the community need was larger than school-aged children, NOAH organized as a 501(c)(3) organization, achieved FQHC status in 2013 and began supporting children, youth, adults, and seniors. The Palomino Health Center grew to serve adults and children and added dental care while NOAH opened the Heuser and Paiute Clinics in central Scottsdale.

NOAH continued to expand its footprint to areas throughout the Valley. Over time, NOAH has opened some health centers and closed others, following changing demographics and providing quality care where it's needed most.

With community need driving continued growth, NOAH created the framework to operate independently from the hospital system in late 2021. More than tripling the number of employees, NOAH departments were added for functions previously shared with HonorHealth including Human Resources, Revenue Cycle, Community Resources, Information Technology, Building Maintenance, Security, etc.

CHNA Purpose

NOAH completes a Community Health Needs Assessment (CHNA) of the current or proposed population at least once every three years. CHNA results are used to inform and improve the delivery of health center services including adding or modifying existing services and identifying potential locations for new health centers. Any relevant changes impacting NOAH's services provided, services sites, or other activities/locations are then reflected in a Change in Scope (CIS) and submitted to HRSA for approval.

The needs assessment utilizes the most recently available data for the service area and, if applicable, special populations and addresses the following:

- Factors associated with access to care and healthcare utilization including geography, transportation, occupation, transience, unemployment, income level, and educational attainment.
- The most significant causes of morbidity and mortality, which often include diabetes, cardiovascular disease, cancer, low birth weight, behavioral health issues and any associated health disparities.
- Any other unique healthcare needs or characteristics that impact health status or access to, or utilization of, primary care. Examples include social factors, the physical environment, cultural/ethnic factors, language needs, and housing status.

This CHNA has been created in partnership with the Maricopa County Department of Public Health and Synapse, a collaborative group including local hospitals and federally qualified health centers. Members of Synapse work with a collective approach to identify "community needs, assets, resources, and strategies toward assuring better health and health equity for all Maricopa County residents" (https://www.maricopa.gov/5102/Synapse). A variety of data was used to complete the CHNA including:

- Maricopa County: COVID-19 Impact/ Community Survey (2019 & 2021), Death Records, Hospital Discharge/Emergency Department Visits (2020).
- NOAH: Community Partner Survey and Patient Focus Groups (2022).
- United States Census Bureau: American Community Survey (2020).
- United States Department of Health and Human Services: Centers for Disease Control and Prevention: Behavioral Risk Factor Surveillance System (BRFSS) (2020).

NOAH's CHNA is presented to NOAH's Board of Directors for information and review and is made available to community partners and stakeholder groups.

The results of NOAH's previous CHNA indicated continued need for affordable healthcare along with an increase in the need for behavioral health services including psychiatry. These findings anchored NOAH's objectives to expand patient capacity and provide additional service lines for quality integrated care. NOAH completed its first ground-up development with the launch of the new Desert Mission Health Center in 2022. The new 23,000 square foot facility has the capacity to serve five times as many patients as the previous location addressing the growing need for access to healthcare in the Sunnyslope area. The new space also accommodates all of NOAH's service lines in one location embracing the concept of fully integrated care. Similarly, NOAH also began planning for the consolidation of three existing health centers into the new Cholla Health Center which will open in late 2022. The Cholla Health Center will be NOAH's largest facility, and like Desert Mission, will provide increased access to behavioral health and psychiatry including Medication Assisted Treatment (MAT) for opioid use disorders and co-occurring mental health disorders.

CHNA Process

The health needs prioritization process began with an initial review and analysis of primary and secondary data sources. Primary sources included data that was derived from a MCDPH 2021 community survey, focus groups, and NOAH's 2022 community partner survey and patient focus groups. Secondary sources included 31 health indicators derived from county inpatient hospitalization, emergency department use, and death rate data. Additionally, external data sources such as PolicyMap, Behavioral Risk Factor Surveillance System (BRFSS), and the U.S. Census Bureau were utilized to analyze and highlight four social indicators including; housing, food, transportation, and utilities. Initial data was reviewed and prioritized by NOAH CHNA leadership based on needs that could be impacted through resources and partnerships.

NOAH Patient and Partner Input

To solicit input from the community and partner organizations about top health and social needs, NOAH collected additional data from a partner survey and a patient advisory focus group in 2022. These additional sources of data helped the NOAH team identify the most prominent health issues impacting patients in addition to needs visible to peer organizations working in the community.

Strategic Planning Committee

The NOAH team integrated patient and partner feedback with the primary issues identified by previous data sources to propose priority health indicators to the Strategic Planning Committee (SPC). On June 14, 2022, MCDPH presented in-depth data on the proposed priorities to the SPC. Members of the SPC provided feedback and engaged in conversation to develop a consensus on the most critical health needs. The discussion was guided by the following questions:

- Are there any health and social issues that have not been addressed?
- What data supported this direction?
- Are these priorities in the appropriate category?
- Is there anything we need to further define?
- Is there anything else that should be fleshed out in the report to be a useful instrument?

Health Equity Lens Throughout

Improving health and healthcare requires a focus on equity – equity of access, treatment, and outcomes for all persons. Health equity is realized when each individual has a fair opportunity to achieve their full health potential. Health data shows that racial and ethnic minority groups experience higher rates of illness and death across a wide range of health conditions, including diabetes, obesity, and heart disease when compared to their White counterparts. Acknowledging and addressing the fairway between racial inequities and poor health outcomes is necessary to bridge the health equity gap. MCDPH and NOAH utilized a health equity lens to analyze disparities in health and wellbeing based on race, gender, age, economic status, and other social factors. These differences are detailed throughout the report to provide a framework for next steps in addressing ways in which the social and built environments impact health.

Based on the identified health and social needs, approval was granted from the SPC to move forward with the focus on 11 significant prioritized needs.

- Cost of care
- Transportation
- Utilities
- Housing
- Anxiety
- Depression

- Suicide
- Substance use
- Diabetes
- Obesity
- Cardiovascular disease

Data Sources

The CHNA utilized a mixed-methods approach that included the collection of secondary data from existing sources and community input from focus groups, surveys, and meetings with stakeholders. The process was iterative as both the primary and secondary data were used to help inform each other. The advantage of using this approach is that it validates the data by cross verifying a multitude of sources. Focus group content and survey questions are further defined below and in Appendix 2.

Primary Data

The first round of community data collection occurred in the fall of 2019 and involved a community survey as well as a series of focus groups. MCDPH contracted with the Southwest Interdisciplinary Research Center at Arizona State University (SIRC) to conduct the focus group analysis. In response to severe changes in the community health landscape due to the COVID-19 pandemic, a supplemental survey and focus group cycle was conducted in the summer of 2021. In 2022, NOAH conducted a community survey and held patient focus groups. These data sources are included in this assessment to provide a robust evaluation of community needs, both before and during the pandemic.

Focus Groups

2019 Coordinated Community Health Needs Assessment Focus Groups A total of 52 focus groups were conducted between August 2018 and December 2019 with medically underserved populations across Maricopa County including youth 12-17 in the third and final cycle. The groups consisted of specific ethnic groups: (1) African American, (2) Native American, (3) Congolese, (4) Hispanic, and (5) Filipino. Other groups represented were: (6) homeless populations, (7) Lesbian, Gay, Bisexual, Transgender, and Questioning (LGBTQ), (8) veterans, (9) migrant seasonal farmworkers, (10) people who've been incarcerated, (11) people in rural communities, (12) new parents, and (13) parents of children with special healthcare needs. Six groups were conducted in Spanish, one in Mandarin, one in Swahili, and the remainder in English.

The focus group design and execution consisted of five phases: (1) initial review of literature; (2) discussion guide development; (3) recruitment; (4) data collection; and (5) report writing and presentation of findings. Focus group participants were asked to complete a survey that assessed a variety of factors that could have an important impact on individual and community health and quality of life. These were mainly closed-ended questions to augment the focus group discussions. The focus group data were analyzed and organized thematically to highlight prevalent ideas across the groups as well as surprising/unique responses from particular focus groups.

COVID-19 Focus Groups

Between February and June 2021, a series of focus groups were conducted including participants across various community regions, service providers, and individual residents to better understand the impact of COVID-19 on Maricopa County residents. Focus groups helped to identify and address health needs, resource allocation, and long-term services needed for COVID-19 response efforts. Members of the community representing subgroups, defined as groups with unique attributes (race and ethnicity, age,

sex, culture, lifestyle, or residents of a particular area of Maricopa County), were recruited to participate in focus groups. A standard protocol was used for all focus groups (see Appendix B) to understand the experiences of these community members as they relate to the impact of COVID-19 on Maricopa County residents. In all, a total of 33 focus groups were conducted with 186 community members from five geographic Maricopa County locations based on the following groups: (1) older adults; specific ethnic groups (2) African American; (3) Hispanic/Latino; (4) Native American; (5) Asian American; (6) ethnic minority young adults; (7) Lesbian, Gay, Bisexual, Transgender, and Questioning (LGBTQ) persons; (8) veterans; (9) new parents; (10) parents of young children, and (11) refugees.

The focus groups explored the topics of COVID-19 impact, barriers, concerns, messaging, trust in public health, vaccine intent, vaccine choices, and vaccine hesitancy. Participants also spent a great deal of time discussing healthcare, obstacles to care, access to food, financial well-being, and quality of life. To complement the focus groups, 158 respondents (most but not all of whom participated in the focus groups) completed an anonymous online questionnaire that asked about COVID-19 concerns, social determinants of health, medical trust, and mental and physical health. Participants discussed declines in mental and physical health, barriers to the vaccine, along with vaccine hesitancy and confusion.

Suggestions were offered for effective messaging and for who would influence their vaccine decisions, noting that one size does not fit all. Again, focus group data were analyzed and organized thematically to highlight prevalent ideas across the groups as well as surprising/unique responses from particular focus groups.

NOAH Patient Focus Groups

Patient focus groups were conducted utilizing a mixed-methods research design to triangulate data from multiple sources. In April 2022, one focus group comprised of five English speakers and one key informant interview comprised of a Spanish speaker were conducted. MCDPH and NOAH sought to hold several patient focus groups in Spanish and English. However, time constraints and logistical challenges became barriers. The smaller participant pool is a limitation in the findings. All participants were provided informed consent, and patients were incentivized with bento boxes and beverages. To ensure quality, the focus group and key informant interview were recorded using multiple audio recording devices. The audio was transcribed and translated by MCDPH staff. Thematic analysis was performed on the transcripts using Microsoft Word.

Surveys

2019 Maricopa County Community Health Assessment Community Survey

Between February and June 2019, MCDPH collected community surveys from residents and professionals within Maricopa County. This survey was part of the Coordinated Maricopa County Community Health Needs Assessment (CCHNA) designed to identify priority health issues, resources, and barriers to care within Maricopa County through a community-driven process known as Mobilizing for Action through Planning and Partnerships (MAPP). A total of 22 survey questions were included, organized by the following sections: Physical and Mental Health, Health Care and Living Expenses, Barriers and Strengths of the Community, and Health and Wellness of the Community.

The survey questionnaire was originally developed by the National Association of County and City Health Officials (NACCHO). The survey was modified from its original version by NOAH, members of

the Synapse Coalition, a group of non-profit hospitals and federally qualified health care providers, the Health Improvement Partnership of Maricopa County (HIPMC), and MCDPH staff. Response options were expanded from the original format to include additional health issues and social determinants of health. The questionnaire was provided on a digital platform using Qualtrics® in addition to a paper format. All surveys were provided in English and Spanish. Since there was minimal request for additional language translations, MCDPH worked with partners who were able to assist individuals as translators to complete the survey.

The goal for the community survey was 15,000 responses, however once all data was cleaned to ensure usability, a total of 11,893 surveys were collected from community residents ages 14 and above. The digital survey was sent out via extensive community partner networks throughout Maricopa County, hospital/healthcare systems, municipalities, school districts, and social media, utilizing MCDPH internal programs to maximize resources. The survey was widely publicized with community and healthcare partners prior to March 1, 2019 to secure presence at community events and provide online advertisement to redirect individuals to the survey.

COVID-19 Community Impact Survey

COVID-19 was declared a global pandemic in March of 2020, and this set off a series of drastic changes to everyday life for residents of Maricopa County. From May to July 2021, MCDPH mobilized data collection resources and community partnerships to explore how COVID-19 had impacted residents. This COVIDfocused survey is part of the Coordinated Maricopa County Community Health Needs Assessment (CCHNA) designed to identify priority health issues, resources, and barriers to care. Survey questions were grouped into the following sections: Demographics, Physical and Mental Health, Health Care and Living Expenses, COVID-19 Impact on Employment, Barriers, Strengths, Health Conditions, Community Issues, Survey Usability, and Other Noteworthy COVID-19 Experiences. The questionnaire was primarily provided on a digital platform using Alchemer[©] and was translated into 12 languages (Arabic, Burmese, Chinese, English, French, Kinyarwanda, Korean, Lao, Spanish, Swahili, Tagalog, Thai, and Vietnamese). The foundation for this survey questionnaire was developed by the National Association of County and City Health Officials (NACCHO). The survey was modified from its original version by Mayo Clinic, members of the Synapse Coalition, a group of non-profit hospitals and federally qualified health care providers, the Health Improvement Partnership of Maricopa County (HIPMC), and MCDPH staff. Additional questions and response options were added and modified from the original format to assess the impact of COVID-19 on Maricopa County residents and explore additional health issues and social determinants of health. Free response questions were analyzed through a thematic analysis. A codebook was developed inductively based on the response data, and key themes were identified with the consensus of the MCDPH epidemiology team. At least 50% of the collected responses from each region in Maricopa County were analyzed and coded with key themes, totaling 2,186 responses analyzed. Key themes were ranked by frequency.

The goal for the community survey was 15,000 responses, however a total of 14,380 surveys were completed by residents of Maricopa County. MCDPH partnered with an extensive network of community-based organizations and healthcare partners to collect community surveys from residents and professionals within Maricopa County. The MCDPH team wanted to ensure diverse community representation and insight from all regions (northeast, northwest, nentral, southeast, and southwest) of the county. MCDPH collaborated with several community-based organizations to provide stipends ranging from \$2,000-\$5,000 to support survey translation, distribution and completion, social media outreach via networks, purchase of incentives for survey completion, and administrative expenses.

NOAH Community Partner Survey

From April to May 2022, NOAH conducted a community partner survey that was distributed to 70 individuals and received 16 submissions. Respondents were predominantly from the healthcare industry (44%) and nonprofits (31%). Twenty-five percent (25%) of the participants represented state agencies, government, and the educational sector. The final survey instrument was comprised of 11 questions: six close-ended, two rank order, and three open-ended. Questions spanned several domains, including mental health, chronic illness, substance use, and social determinants of health.

Secondary Data

Many of the challenging health problems facing the United States in the 21st century require understanding the health of communities – not just individuals. The challenge of maintaining and improving community health has led to the development of a "population health" perspective. Population health can be defined as "the health outcomes of a group of individuals, including the distribution of such outcomes within the group." A focus on population health implies a concern for the determinants of health for both individuals and communities. The health of a population grows directly out of the community's social and economic conditions as well as the quality of its medical care. As a result, the CHNA utilizes a population health framework for this report to develop criteria for indicators used to measure health needs.

Quantitative data used in this report are high quality, population-based data sources and were analyzed by MCDPH, Office of Epidemiology. Secondary data was collected from local, state, and national sources including the Maricopa County Department of Public Health, Arizona Department of Health Services, American Census Survey, and U.S. Centers for Disease Control and Prevention (CDC). Secondary data includes Maricopa County Hospital Discharge Data, Maricopa County Death Data, Maricopa County Birth Data, Behavioral Risk Factor Surveillance Survey (BRFSS) and PolicyMap, and the American Census Survey.

Hospital Discharge Data, Death Data, and Birth Data

MCDPH receives Hospital Discharge Data (HDD) bi-annually from the Arizona Department of Health Services (ADHS). HDD consists of inpatient (IP) and emergency department (ED) discharge data for most Maricopa County hospitals. Data is collected based on the discharge date of the patient. Diagnoses have been coded using International Classification of Diseases – 10th Revision (ICD-10) since 2015.

MCDPH receives vital death data annually from ADHS for the previous year. This data includes deaths in Maricopa County regardless of residency status. The finalized and cleaned vital data consists of death data for residents of Maricopa County. Data is collected based on the event date of the patient, i.e. date of death. The death database is coded using ICD-10. MCDPH receives vital birth data annually from ADHS. This data includes births in Maricopa County regardless of residency status. Data is collected based on the event date of the patient, e.g. birth date.

Hospital discharge, death and birth data are obtained from ADHS and cleaned by MCDPH to use for analyses. These datasets are used along with population estimates from the American Census Survey to analyze health indicators for Maricopa County residents. All health indicator rates are age adjusted using the 2000 Standard Population. Age-adjustment methods allow for fairer comparisons between

population groups even if the size of the groups is different. The National Center for Health Statistics recommends using the 2000 Standard Population when calculating age-adjusted rates. In this report, the 2000 Standard Population is used to standardize HDD and vitals data. Health indicators that were analyzed include fatal and nonfatal chronic conditions, fatal cancer indicators, fatal and non-fatal injuries, mental and behavioral health indicators, and infant birth indicators. Each indicator is analyzed as an overall rate for Maricopa County, and then further analyzed by age, race, and gender to highlight disparities. In 2020, there were over 4.4 million Maricopa County residents.

Other Secondary Data

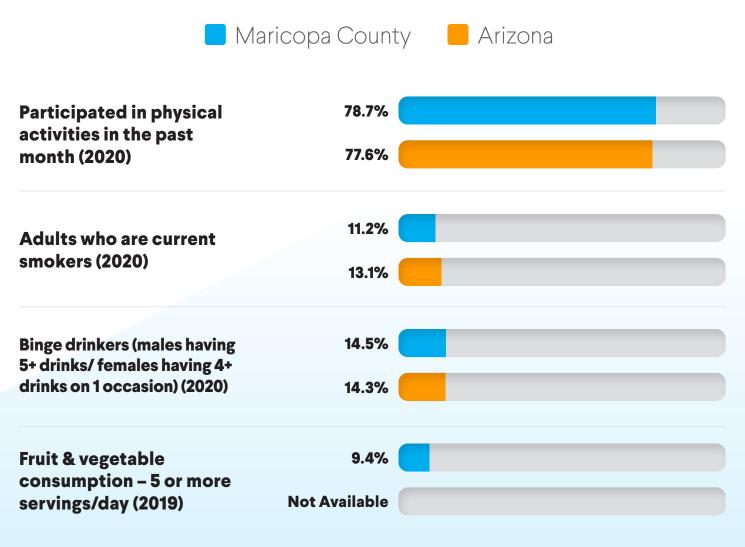
Other secondary data includes publicly accessible data from the U.S. Census, CDC, and PolicyMap to elaborate on health and social indicators. The Behavioral Risk Factor Surveillance System (BRFSS) survey is developed by the CDC and conducted for each state to monitor the health and social behaviors of adults. In this assessment, BRFSS survey data was analyzed by county and state levels. The American Census Survey by the U.S. Census Bureau measures the social and economic characteristics of U.S. populations. For this assessment, 2020 data is used to analyze Maricopa County population and demographics. PolicyMap provides geographic data that maps demographic, social, and health indicators across the United States. PolicyMap is used in this assessment to evaluate social indicators in Maricopa County for 2020 when accessible.

Results

Health Behaviors

Actions to Prevent Illness

(Source, BRFSS) - Data only available for county and state

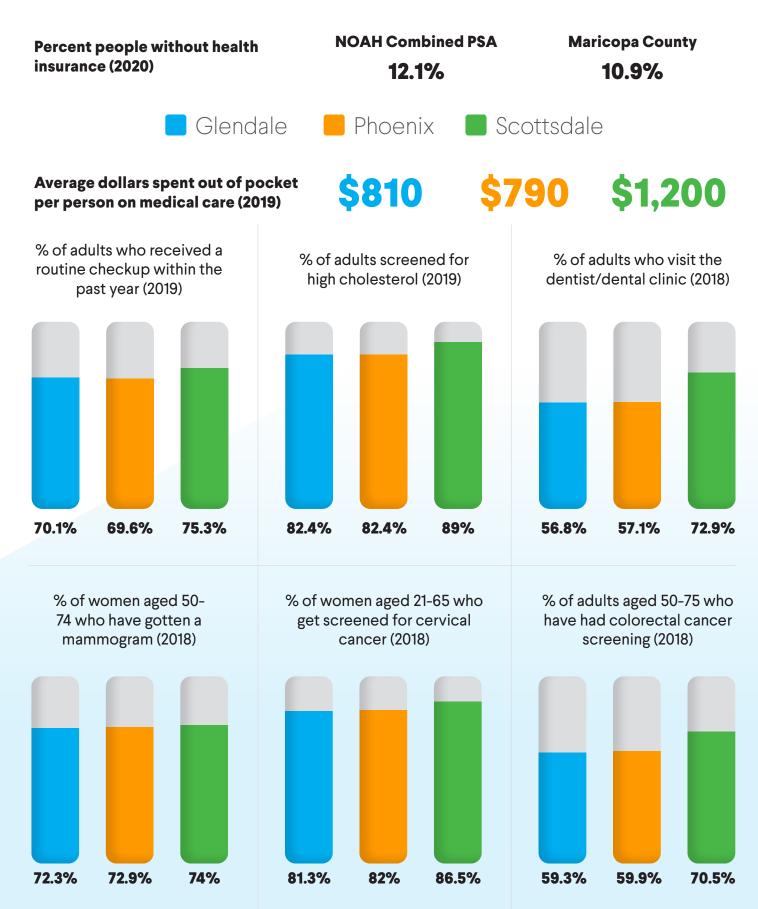


Health Statistics Morbidity/Mortality Data

	IR Hospitalization	Emergency Department	♀ Death
Rank			
1	4) All Mental Health Disorders	All Mental Health Disorders	& Cancer
2	Cardiovascular Disease (CVD)	☼ COVID-19	☼ COVID-19
3	☆ COVID-19	Flu Pneumonia	Cardiovascular Disease (CVD)
4	R Cancer	Chronic Lower Respiratory Disease	8 All Drug Overdoses
5	₽ Diabetes	Cardiovascular Disease (CVD)	Chronic Lower Respiratory Disease
6	5 Stroke	₽ Diabetes	5 Stroke
7	Chronic Lower Respiratory Disease	COPD	4 All Mental Health Disorders
8	<i>₹</i> Flu Pneumonia	S Cancer	Suicide Suicide
9	₩ COPD	5 Stroke	₽ Diabetes
10	nfectious Disease	Infectious Disease	术 Falls

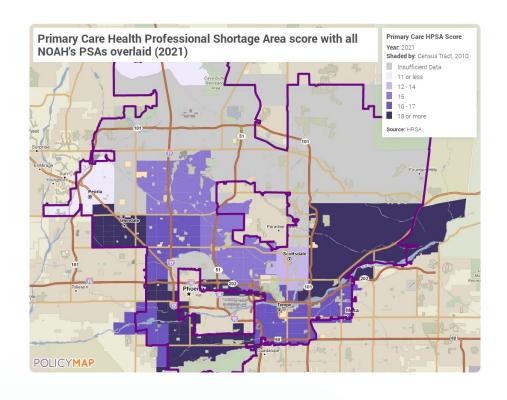
Access to Care

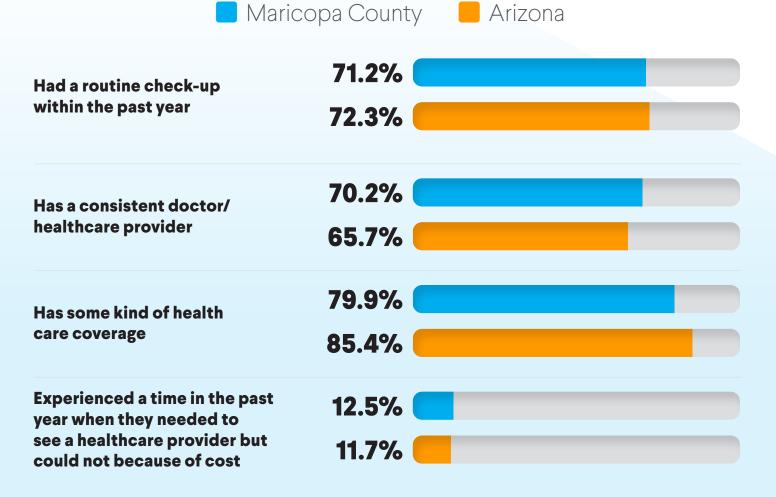
(Source: PolicyMap)



Primary Care Provider Availability

(Source: BRFSS, 2020) - Data only available for county and state

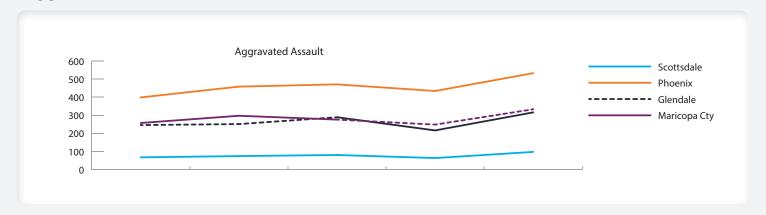




Safety and Crime

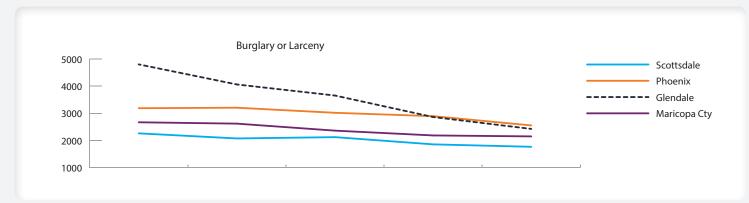
(Source: PolicyMap – FBI Uniform Crime Reports & DOJ) – Data only available for county and city

Aggravated Assault -Rates per 100,000 people (2020)



	2016	2017	2018	2019	2020
Maricopa Cty	257.6	297.6	276.3	248.6	333.3
Glendale	246.1	251.5	289.4	216.5	316.2
Phoenix	398.9	458.7	471.1	434.4	533.2
Scottsdale	67.6	74.6	80.7	63.7	97.7

Burglary or Larceny -Rates per 100,000 people (2020)

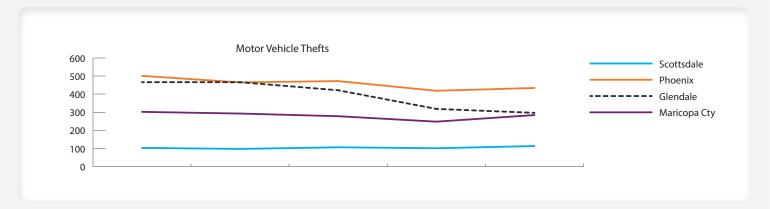


	2016	2017	2018	2019	2020
Maricopa Cty	2670	2620	2362	2185	2150
Glendale	4804.1	4063.8	3655.7	2863.9	2425.7
Phoenix	3189.3	3206.6	3019.6	2895.5	2554.7
Scottsdale	2262	2074.3	2122.2	1856.3	1766.4

Safety and Crime

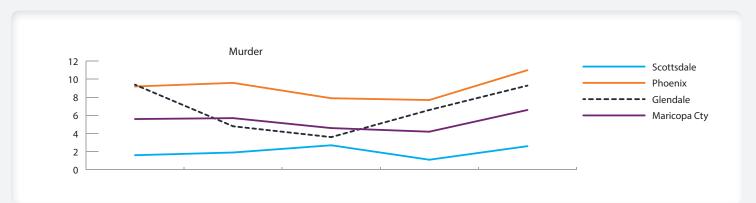
(Source: PolicyMap – FBI Uniform Crime Reports & DOJ) – Data only available at county and city level

Motor Vehicle Thefts -Rates per 100,000 people (2020)



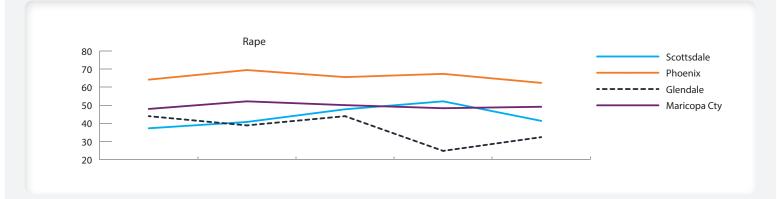
	2016	2017	2018	2019	2020
Maricopa Cty	302.5	293.1	278.5	248.3	284.8
Glendale	466.7	466.5	421.9	318.9	297.1
Phoenix	501.6	465.4	472.7	419	434.7
Scottsdale	103.3	97.6	106.6	101.3	113.6

Murder -Rates per 100,000 people (2020)



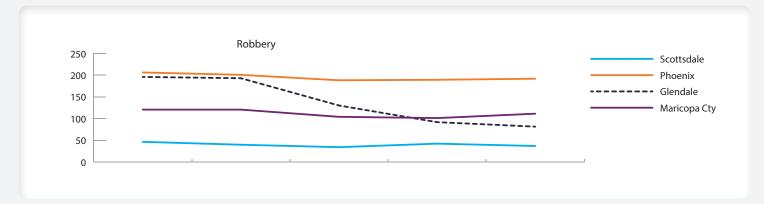
	2016	2017	2018	2019	2020
Maricopa Cty	5.6	5.7	4.6	4.2	6.6
Glendale	9.4	4.8	3.6	6.6	9.3
Phoenix	9.2	9.6	7.9	7.7	11
Scottsdale	1.6	1.9	2.7	1.1	2.6

Rape -Rates per 100,000 people (2020)



	2016	2017	2018	2019	2020
Maricopa Cty	48	52.2	50.1	48.4	49.2
Glendale	44	38.9	44	24.8	32.4
Phoenix	64.2	69.5	65.6	67.4	62.4
Scottsdale	37.3	40.8	47.8	52.2	41.4

Robbery -Rates per 100,000 people (2020)



	2016	2017	2018	2019	2020
Maricopa Cty	120.6	120.6	104	101.1	111.2
Glendale	195.9	192.9	130.1	91.7	81.4
Phoenix	206.2	200.7	188.2	189.3	191.8
Scottsdale	46.4	39.7	34.1	42.2	36.8

^{*}The crime rates per 100,000 persons in the Census Place and county in which the study area is located, as reported by the FBI's Uniform Crime Reports, are as follows. Data was reported by the FBI for selected Census Places and counties, so data may be unavailable for your study area.

Employment and Income

(Source: Census; ACS 5 Year Estimates 2020, PolicyMap)

Employment Status (2020)	NOAH Combined PSA	Maricopa County
Population 16 years and over	1,150,561	3,482,330
In labor force	66.4%	64.6%
Civilian labor force	66.4%	64.4%
Employed	63.0%	61.1%
Unemployed	3.4%	3.3%
Armed forces	0.07%	0.2%
Not in labor force	33.6%	35.4%
Civilian labor force	763,594	2,243,162
Unemployment rate	5.2%	5.1%

Annual Income Category (2020)	NOAH Combined PSA	Maricopa County
Less than \$25,000	18.2%	15.4%
Less than \$50,000	41.3%	36.3%
Less than \$75,000	59.5%	54.7%
Less than \$100,000	72.4%	68.3%
Less than 150,000	86.6%	84.8%
150,000 or more	13.4%	15.1%

Internet and Device Access

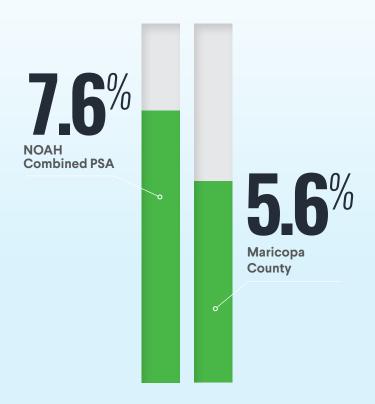
(Source: PolicyMap - Census) - Data only available for county and city

	% of households with no internet access (2016-2020)	% of households with no computer access (2016-2020)
Maricopa County	8.7%	5.2%
Cities within NOAH PSAs		
Glendale	13.9%	6.5%
Scottsdale	5%	3.3%
Phoenix	11.3%	6.2%

Transportation

(Source: PolicyMap; ACS 5 Year Estimates 2020)

Estimated % of housing units of which no vehicles are available (2020)



† Chronic Diseases

Alzheimer's

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH), "." Indicates that the sample size was <5

© Overall Death (2020 rates per 100,000) NOAH Combined PSA	
Maricopa County37	

Race (2020 rates per 100,000)	NOAH Combined PSA	
White/Caucasian	Death	48.3
Black/African American	Death	20.8
Asian	Death	15.2
Hispanic	Death	14.2
American Indian	Death	

Ċζ	Gender
	(2020 rates per 100,000)



Age (2020 rates per 100,000)	NOAH Combined PSA	
† 1-14	Death	
∱ 15-24	Death	•
☆ 25-44	Death	
† 45-64	Death	0.5
n 65+	Death	36.1



(A) COPD and Asthma

COPD

Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH), "." Indicates that the sample size was <5

Overall Death (2020 rates per 100,000) NOAH Combined PSA	39
Maricopa County	36

Race (2020 rates per 100,000)	NOAH Combined PSA	
White/Caucasian	Death	53.9
Black/African American	Death	23.8
Asian	Death	7.6
Hispanic	Death	7.3
American Indian	Death	

Ćλ,	Gender
	(2020 rates per 100,000)



Age (2020 rates per 100,000)	NOAH Combined PSA	
† 1-14	Death	
∱ 15-24	Death	•
☆ 25-44	Death	
† 45-64	Death	5.3
n 65+	Death	33.2

Female	Death	81

Asthma

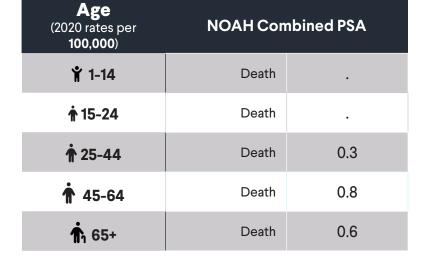
(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH), "." Indicates that the sample size was <5





Ćλ,	Gender
	(2020 rates per 100.000)







Mental Health

Schizophrenia

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH), "." Indicates that the sample size was <5

	•		
i Overall (2020 rates per 100,000)			
NO	AH Combined PS	A	
afie	Hospitalization	376	
5	Emergency Department	271	
Mar	icopa County		
afie	Hospitalization	378	
•	Emergency Department	283	

Race (2020 rates per 100,000)	NOAH Combined PSA	
White/Caucasian	Hospitalization	330.7
Wille/Caucasian	Emergency Dept.	238.3
Black/African	Hospitalization	1207.0
American	Emergency Dept.	831.1
Asian	Hospitalization	205.2
Asian	Emergency Dept.	93.7
Hispania	Hospitalization	244.9
Hispanic	Emergency Dept.	185.2
American Indian	Hospitalization	473.4
	Emergency Dept.	387.1

Age (2020 rates per 100,000)	NOAH Combined PSA		
† 1-14	Hospitalization	5.2	
M 1-14	Emergency Dept.	1.5	
Å 1E 24	Hospitalization	40.2	
☆ 15-24	Emergency Dept.	22.2	
÷ 0= 44	Hospitalization	171.7	
† 25-44	Emergency Dept.	134.2	
. 45 04	Hospitalization	122.3	
1 45-64	Emergency Dept.	89.3	
ń 1 65+	Hospitalization	36.1	
	Emergency Dept.	23.5	

ඉ Gender

(2020 rates per **100,000**)



Hospitalization 591

Emergency

Department 405

4 U	

Hospitalization 356

Emergency

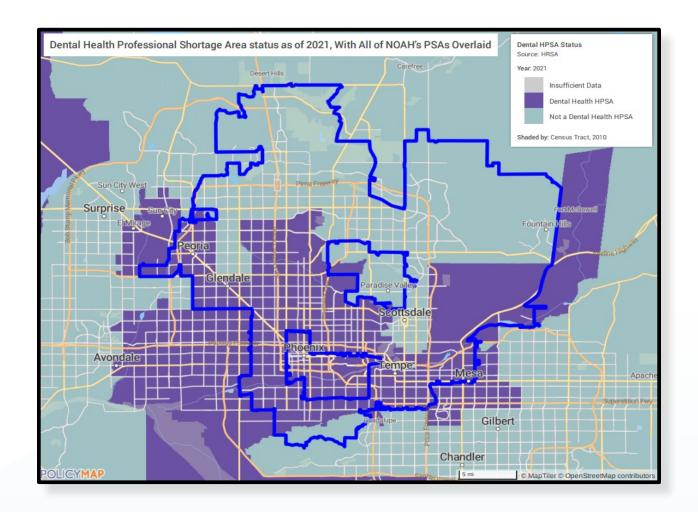
Department 272

Female



Barriers to Dental Care

(Source: PolicyMap)



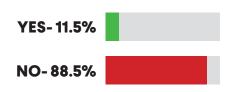
*Health Professional Shortage Areas (HPSAs) are defined by the Health Resources and Services Administration (HRSA) as areas that need more health providers in primary care, dental health, or mental health. All HPSAs are defined on the basis of three basic criteria: the ratio of population to health providers, percent of population below the federal poverty level, and travel time to the nearest source of care outside the HPSA area.

(Source: CDC Oral Health Data, Arizona 2018)

Adults aged 18+ who have visited a dentist or dental clinic in the past year

YES- 62.3% NO- 37.7% Adults aged 65+ who have lost six or more teeth due to tooth decay or gum disease

YES- 30.8% NO- 69.2% Adults aged 65+ who have lost all of their natural teeth due to tooth decay or gum disease



(Source: BRFESS, Arizona)

Visited the dentist or dental clinic within the past year for any reason (2018)

YES- 61.2% NO- 38.8% Visited the dentist or dental clinic within the past year for any reason (2020)

YES- 60.7% NO- 39.3%

(Source: PolicyMap)

	Maricopa County	Arizona
Rate of Dentist's Offices per 100,000 people in 2019	47	40
Average annual dollars spent out of pocket on dental care in 2019	\$190	\$200
Aggregated Cost of Dental Care in 2019	\$1,741,667,000	\$22,891,324,500

Maternal and Infant Health

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH), "." Indicates that the sample size was <5

(2020 rates per 100,000)			Q7 Gender (2020 rates per 100,000)	
	NOAH Combined PSAs Overall	Maricopa County Overall	₩ Male	S Female
Infant Mortality Rate	554	499	n/a	
Low Birth Weight	84	85	84	89
Preterm Births	105	109	117	101
Teen Births	59	54	33	37
Adequate Prenatal Care	744	811	774	781
Inadequate Prenatal Care	209	206	221	214

Race (2020 rates per 100,000)	Infant Mortality Rate	Low Birth Weight	Preterm Births	Teen Births	Adequate Prenatal Care	Inadequate Prenatal Care
White/Caucasian	350.5	40.1	51.0	12.6	444.2	73.5
Black/African American	1141.9	223.2	234.1	94.2	1009.6	518.7
Asian	•	119.0	103.8	10.1	943.5	182.4
Hispanic	647.8	112.1	148.5	143.6	1011.5	356.3
American Indian	•	75.9	128.2	86.3	648.6	434.2

Age (2020 rates per 100,000)	Infant Mortality Rate	Low Birth Weight	Preterm Births	Teen Births	Adequate Prenatal Care	Inadequate Prenatal Care
† 1-14			•	0.6		
∱ 15-24		20.5	23.5	58.3	159.8	72.0
† 25-44		63.1	80.5	•	581.7	136.6
† 45-64		•	0.3	•	1.5	•

HIV

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH), "." Indicates that the sample size was <5

	Overall (2020 rates per 100,000) AH Combined PSAs
are	Hospitalization6
	Emergency
	Department2
Mar	icopa County
añe	Hospitalization5
	Emergency
	Department2

Race (2020 rates per 100,000)	NOAH Combined PSA		
White/Caucasian	Hospitalization	3.7	
wille/Caucasian	Emergency Dept.	1.0	
Black/African	Hospitalization	23.8	
American	Emergency Dept.	•	
Asian	Hospitalization		
Asian	Emergency Dept.		
Llianania	Hospitalization	6.0	
Hispanic	Emergency Dept.	1.8	
American Indian	Hospitalization		
American indian	Emergency Dept.		

Age (2020 rates per 100,000)	NOAH Con	nbined PSA
9 4 4 A	Hospitalization	
¥ 1-14	Emergency Dept.	
÷ 15 04	Hospitalization	•
† 15-24	Emergency Dept.	•
. 05.44	Hospitalization	2.3
^ 25-44	Emergency Dept.	0.6
.	Hospitalization	2.8
1 45-64	Emergency Dept.	0.7
أ 1 65+	Hospitalization	0.3
	Emergency Dept.	

9 Gender

(2020 rates per **100,000**)



Hospitalization......13

Emergency Department 3



Hospitalization 2

Emergency Department _______1

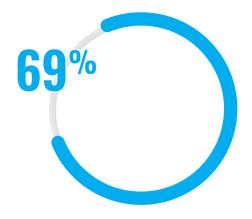
NOAH Community Survey and Focus Group Feedback on Priorities



Mental health

Almost three-fourths of survey respondents (69%) expressed being 'extremely concerned' about mental health in the community.

Source: NOAH Community Partner Survey



Top Mental Health Concerns from 2022 Community Partner Survey



88% Depression

"I've had very bad chronic depression since childhood. And it drains your life and it's like... chronic depression is a very high leading cause to suicide."

(NOAH Patient Focus Group)

75%

Anxiety

"But I still get those anxiety attacks where I can't just sit there....and it makes it hard to work, it makes it hard to deal with your home or the children or... And no one understands you."

(NOAH Patient Focus Group)

69% Suicide

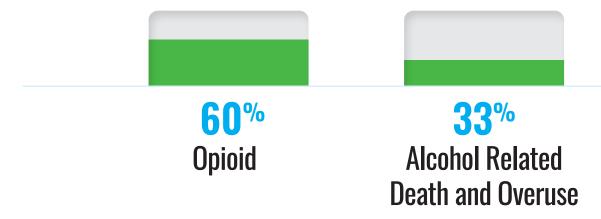
"I think suicide is one of the topics that no one speaks about... they don't speak to the children a lot on about it... and I believe they should talk more about it."

(NOAH Patient Focus Group)

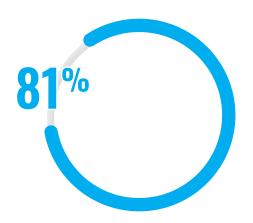
"Fentanyl is off the walls. I have had multiple people that I've been in contact with through work in the past year that have died from Fentanyl. One of them did not even know they were using it, it was laced. And they ended up passing away."

(NOAH Focus Group)

Most important issue to address in the community from 2022



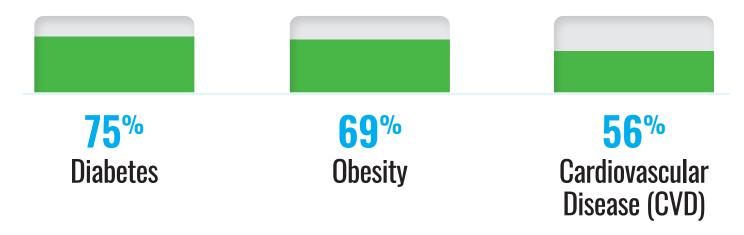
† Chronic Disease



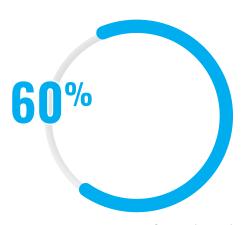
The majority of survey respondents expressed being 'extremely concerned' about chronic illness in the community

- Participants discussed the prevalence of diabetes and lack of treatment specifically in the Native American and Latino communities
- Obesity was viewed as a platform for multople chronic conditions (e.g. diabetes, cardiovascular disease, etc.)
- Focus group participants felt that increased education and early intervention would help in reducing obesity and its associated comorbidities
- Focus group partcipants discussed an increase in autoimmune disorders and chronic conditions (e.g. Fibromyalgia, Crohn's Disease, Rheumatoid Arthritis) in population

Chronic Illness - Partner Survey



Social Determinants of Health



Most survey respondents (60%) expressed being 'extremely concerned' about cost of care in the community.

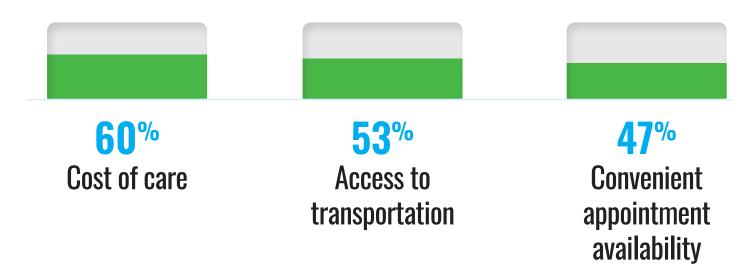
All participants stressed:

- critical need for more affordable healthcare despite having jobs and insurance, they incur debt when seeking medical care.
- scarcity of affordable healthcare is deterrent in seeking medical care.
- struggle with accessing healthcare during hurs of operations.

Participants agreed:

Without secure and safe housing, all other needs (physical health, mental health, work, etc.) become secondary.

Social Determinants of Health - Partner Survey



Cost of care was ranked number one most frequently (60%) as an important issue to address in the community

Conclusion

Prioritization of Health Needs

After collection and thorough review of primary and secondary data, three areas were identified as priorities for NOAH going forward: mental health, chronic disease, and social determinants of health. In most areas, data tables indicated only minor differences between NOAH's combined PSA and Maricopa County overall, which was expected due to areas of overlap.

Within the category of mental health, NOAH's focus will be on anxiety, mood and depressive disorders, suicide, and substance use (alcohol related and opioid overdose). With extensive psychology and psychiatry services including Medication-Assisted Treatment (MAT) for opioid disorders, NOAH is well-positioned to support patients in these areas. NOAH's integrated model of care combined with additional expansion of services will ensure high-quality, affordable care for patients in our community who struggle with mental illness.

Cardiovascular disease and diabetes were selected as priorities in the chronic disease category. The outcome of both these illnesses can be greatly improved by healthy diet and lifestyle choices along with regular and evaluation and testing. NOAH's team of dedicated registered dietitians and medical providers will continue to work collaboratively with patients to improve health indicators associated with these conditions.

The areas where data tables indicate the most disparity between NOAH's combined PSA and Maricopa County fall under Social Determinants of Health. Specifically in the ability to pay for essentials, NOAH patients indicated inability to pay for basic needs including food, housing, transportation, and utilities. While there are many factors that can impact these areas, as a community health center, NOAH is connected with public and private resources who can assist with obtaining employment and access to programs for free or reduced goods and services. The Community Resources team at NOAH works across all service lines to ensure accurate and timely screening of every patient as well as direct response to those in need of support.

NOAH Commitment

The Community Health Needs Assessment process has helped to identify areas of focus that align with NOAH's mission to provide compassionate, quality healthcare for the community.

Organizational growth in numerous areas over the past year has fueled success for NOAH and opened doors to further impact not only the health, but the lives of patients in the communities served by NOAH Health Centers.

NOAH's commitment is driven by the vision to become a community health leader by improving health outcomes, providing accessible and affordable healthcare, educating patients and healthcare professionals, and ensuring efficient and effective use of resources.

Board Review and Approval

The Community Health Needs Assessment was presented for board approval in fall of 2022 and unanimously approved.

Acknowledgements from NOAH

NOAH would like to thank the following groups who contributed to the content of this Community Health Needs Assessment:

Patient Focus Group Participants -

It's not easy to share your personal experiences, thoughts, and feelings with a group of strangers. We appreciated your participation in this process and sincerely thank you for your time and contribution.

Community Partners –

Your expertise and feedback has been instrumental to the Community Health Needs Assessment. We rely on support from our partners and are truly grateful for your help.

NOAH Board of Directors –

Your guidance of our organization goes above and beyond. We are so fortunate to have such a diverse pool of volunteer board members who support NOAH's vision while pushing our team to be the best we can be.

We would like to take this opportunity to also recognize the people who are the foundation of our organization:

Private and corporate donors, grant funders, and everyone else who has made a cash or in-kind donation to our efforts. Your support funds our dreams. A small donation here, significant funding there, it all adds up and allows our team to deliver the kind of care our patients need and deserve. Thank you from the bottom of our hearts.

To our team of dedicated employees ranging from healthcare providers and patient service representatives to accounting teams and project managers, your daily commitment and dedication to our mission is unwavering. Thank you for all you do to make NOAH a better place for our fellow employees and our patients.

And finally, to our patients, thank you for choosing NOAH and allowing us to be your healthcare provider. You inspire us to do what we do every day and our gratitude for that is beyond words.

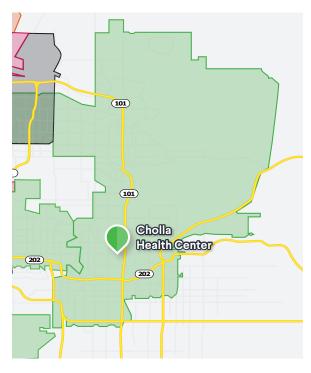
Appendix 1: NOAH Community Profiles

The following data provides an assessment for each of NOAH's Health Centers based on geographical PSA.



NOAH Health Centers





26.9%

Cholla Health Center Demographics

Gender

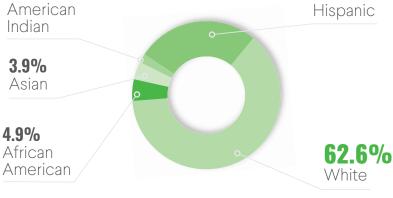


50% Male



50% Female

Race and Ethnicity 1.8%



Income

Less than \$25,000	17.2%
Less than \$50,000	38.5%
Less than \$75,000	55.8%
Less than \$100,000	68.8%
Less than \$150,000	83.7%
\$150,000 or more	16.3%

Social Determinants of Health

Cholla Health Center Economic Factors

Median household income

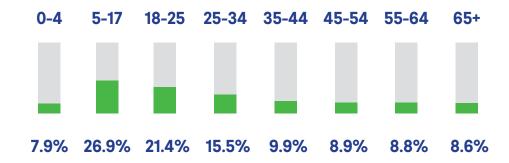
Minimum

\$38,427

Maximum

\$135,727





Unemployment

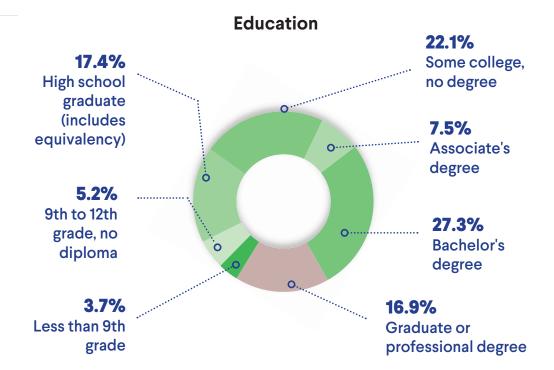


Civilian labor force 16 years and over

592,583

Unemployed

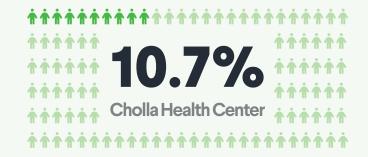
3.1%



Access to Care

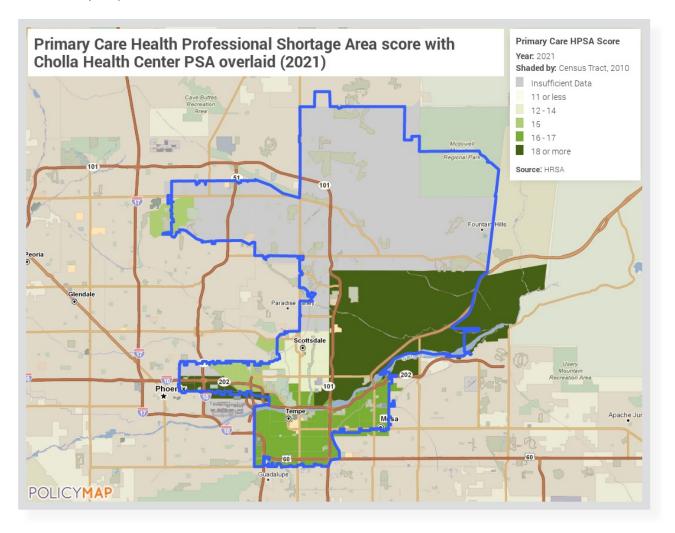
Uninsured (2020)





Primary Care Provider Availability

(Source: PolicyMap - HRSA)



This score is calculated on a scale of 1-25, where higher scores represent areas with greater shortages. Health Professional Shortage Areas (HPSAs) are defined by the Health Resources and Services Administration (HRSA) as areas that need more health providers in primary care, dental health, or mental health. All HPSAs are defined on the basis of three criteria: the ratio of population to health providers, percent of population below the federal poverty level, and travel time to the nearest source of care outside the HPSA area. Primary Care HPSAs also consider infant mortality rate and low birth weight rate.

Mental Health

Anxiety

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

Race

i Overall (2020 rates per 100,000)			
Cho	lla Health Center		
afie	Hospitalization 992		
	Emergency Department 1,415		
Maricopa County			
añ:	Hospitalization 1,409		

(2020 rates per 100,000)	Cholla Hea	alth Center
White/Caucasian	Hospitalization	1172.7
white/Caucasian	Emergency Dept.	1509.7
Black/African American	Hospitalization	1202.6
	Emergency Dept.	2035.4
A -!	Hospitalization	289.7
Asian	Emergency Dept.	570.7
Hispanic	Hospitalization	590.7
	Emergency Dept.	1082.6
American Indian	Hospitalization	1315.4
	Emergency Dept.	1995.3

	Department 1,415
A	Hospitalization 1,409 Emergency Department 1,674

Age (2020 rates per 100,000)	Cholla Health Center	
. 4 4 A	Hospitalization	33.3
¥ 1-14	Emergency Dept.	25.6
÷ 45 04	Hospitalization	90.6
∱ 15-24	Emergency Dept.	174.6
•	Hospitalization	308.6
† 25-44	Emergency Dept.	580.9
† 45-64	Hospitalization	296.3
	Emergency Dept.	429.9
n 65+	Hospitalization	262.6
	Emergency Dept.	203.8

ඉ් Gender

(2020 rates per **100,000**)



Hospitalization 1,128

Emergency

1,308 **Department**



Hospitalization 1,625

Emergency

Department

Mood and Depressive Disorders

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000) Ila Health Center
are	Hospitalization 1,459 Emergency Department 1,294
Mar	icopa County
	Hospitalization1,986
9	Emergency Department 1,536

C	Gen	der
----------	-----	-----

(2020 rates per **100,000**)



Hospitalization 1,805
Emergency
Department 1,194

0		
W		
Female		

Hospitalization 2,155
Emergency
Department 2,096

Race (2020 rates per 100,000)	Cholla Hea	alth Center
White/Caucasian	Hospitalization	1674.3
	Emergency Dept.	1434.8
Black/African American	Hospitalization	2156.6
	Emergency Dept.	1985.7
Asian	Hospitalization	424.4
	Emergency Dept.	330.7
Hispanic	Hospitalization	891.1
	Emergency Dept.	848.4
American Indian	Hospitalization	2084.3
	Emergency Dept.	1817.4

Age (2020 rates per 100,000)	Cholla Health Center	
. 4 4 4	Hospitalization	66.5
¥ 1-14	Emergency Dept.	41.3
↑ 15-24	Hospitalization	166.0
	Emergency Dept.	150.7
☆ 25-44	Hospitalization	461.9
	Emergency Dept.	454.4
† 45-64	Hospitalization	411.7
	Emergency Dept.	435.7
n 65+	Hospitalization	352.0
	Emergency Dept.	211.9

Suicide

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

(2020 rates per 100,000)
Cholla Health Center
Maricopa County
Death 16

Race (2020 rates per 100,000)	Cholla Hea	ılth Center
White/Caucasian	Death	17.6
Black/African American	Death	15.5
Asian	Death	
Hispanic	Death	8.7
American Indian	Death	

Óλ	Gender
	(2020 rates per 100,000)
0	

Male	Death	31

Age (2020 rates per 100,000)	Cholla Health Center	
† 1-14	Death	
∱ 15-24	Death	1.4
↑ 25-44	Death	6.0
† 45-64	Death	4.6
n 65+	Death	2.7

ath	44

Substance Abuse

Opioid Overdose

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0) Ila Health Center	
_	Hospitalization	
•	Department	
Mar	icopa County	
	icopa County Hospitalization	35
añs	•	

Race (2020 rates per 100,000)	Cholla Health Center	
	Hospitalization	34.1
White/Caucasian	Emergency Dept.	38.5
	Death	28.6
Diagle/African	Hospitalization	91.8
Black/African American	Emergency Dept.	97.9
American	Death	46.6
	Hospitalization	
Asian	Emergency Dept.	
	Death	
	Hospitalization	34.0
Hispanic	Emergency Dept.	44.9
	Death	25.4
	Hospitalization	
American Indian	Emergency Dept.	
	Death	108.0

ಲ್ಲ್ Gender

(2020 rates per **100,000**)



Hospitalization 47

Emergency
Department 64

Death 50

Female

Hospitalization 33

Emergency

Department 35

_		
Age (2020 rates per 100,000)	Cholla Health Center	
	Hospitalization	
🕆 1-14	Emergency Dept.	
	Death	
	Hospitalization	8.6
∱ 15-24	Emergency Dept.	14.0
	Death	4.4
	Hospitalization	14.1
† 25-44	Emergency Dept.	26.1
	Death	15.8
	Hospitalization	10.8
† 45-64	Emergency Dept.	6.3
	Death	8.8
	Hospitalization	3.0
f 1 65+	Emergency Dept.	2.0
W 1	Death	0.9

Alcohol Related

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000) Ila Health Center
_	Hospitalization 47 Emergency Department 11
Mar	icopa County
añe	Hospitalization 46
	Emergency Department 14

American Indian	Hospitalization	228.8
American indian	Emergency Dept.	82.6
Age (2020 rates per 100,000)	Cholla Hea	alth Center
.	Hospitalization	
¥ 1-14	Emergency Dept.	
∱ 15-24	Hospitalization	•
T 15-24	Emergency Dept.	
Å 25 44	Hospitalization	18.4
† 25-44	Emergency Dept.	5.6
	Hospitalization	22.7

Emergency Dept.

Emergency Dept.

Hospitalization

† 45-64

	(2020 rates per 100,000))
0	Hospitalization	89
W	Emergency Department	19

9් Gender

Male

0	Hospitalization 35
W	Emergency Department 8
Female	

Race (2020 rates per 100,000)	Cholla Health Center	
White/Caucasian	Hospitalization	47.9
wnite/Caucasian	Emergency Dept.	9.4
Black/African	Hospitalization	65.3
American	Emergency Dept.	•
Asian	Hospitalization	32.2
Asian	Emergency Dept.	
Hispania	Hospitalization	21.4
Hispanic	Emergency Dept.	6.7
American Indian	Hospitalization	228.8
American mulan	Emergency Dept.	82.6

4.5

5.0

Chronic Disease



Diabetes

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 Ila Health Cente	
aRe	Hospitalization	135
9	Emergency Department	157
•	Death	10
Mari	icopa County	
añe	Hospitalization	194
5	Emergency Department	220
_		40

Race (2020 rates per 100,000)	Cholla Health Center	
	Hospitalization	117.0
White/Caucasian	Emergency Dept.	112.9
	Death	9.0
Dia ala/Africa an	Hospitalization	366.7
Black/African American	Emergency Dept.	528.3
American	Death	24.9
	Hospitalization	58.5
Asian	Emergency Dept.	67.3
	Death	
	Hospitalization	144.2
Hispanic	Emergency Dept.	192.9
	Death	10.7
	Hospitalization	470.2
American Indian	Emergency Dept.	641.8
	Death	57.2

ඉ Gender

Death

(2020 rates per **100,000**)



Hospitalization 247

Emergency Department

Death..



Hospitalization 141

Emergency Department

192

Age (2020 rates per 100,000)	Cholla Health Center	
	Hospitalization	6.6
† 1-14	Emergency Dept.	7.2
	Death	
	Hospitalization	8.2
∱ 15-24	Emergency Dept.	7.2
	Death	
	Hospitalization	36.7
† 25-44	Emergency Dept.	51.0
	Death	
	Hospitalization	49.4
† 45-64	Emergency Dept.	67.4
	Death	4.2
	Hospitalization	33.5
ሰ 65+	Emergency Dept.	23.9
	Death	5.5

Cardiovascular Disease

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

i Overall (2020 rates per 100,000) Cholla Health Center			
añs	Hospitalization	862	
5	Emergency Department	625	
•	Death	179	
Mar	icopa County		
	icopa County Hospitalization	1,163	
añs	• •		

Race (2020 rates per 100,000)	Cholla Health Center	
	Hospitalization	1144.5
White/Caucasian	Emergency Dept.	726.7
	Death	260.8
Dia da / A foi a a o	Hospitalization	1131.1
Black/African American	Emergency Dept.	1283.4
American	Death	149.2
	Hospitalization	362.9
Asian	Emergency Dept.	316.1
	Death	64.4
	Hospitalization	450.5
Hispanic	Emergency Dept.	401.2
	Death	83.4
	Hospitalization	991.3
American Indian	Emergency Dept.	667.2
	Death	95.3

වූ Gender

(2020 rates per **100,000**)



Hospitalization 1,983

1,101

Emergency Department...

Death 430

Female

Hospitalization 1254

Emergency
Department 907

Age (2020 rates per 100,000)	Cholla Health Center	
	Hospitalization	3.7
† 1-14	Emergency Dept.	11.2
	Death	
	Hospitalization	3.0
∱ 15-24	Emergency Dept.	17.2
	Death	
	Hospitalization	63.5
† 25-44	Emergency Dept.	112.2
	Death	3.1
	Hospitalization	253.1
† 45-64	Emergency Dept.	225.4
	Death	30.5
	Hospitalization	538.1
∱ 65+	Emergency Dept.	258.6
	Death	144.4



(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,00 lla Health Center)0)
are	Hospitalization	177
•	Emergency Department	35
•	Death	31
Mar	icopa County	
añe	Hospitalization	271
•	Emergency Department	49
•	Death	34

Race (2020 rates per 100,000)	Cholla Health Center	
	Hospitalization	239.0
White/Caucasian	Emergency Dept.	43.6
	Death	45.0
Diagle/African	Hospitalization	217.5
Black/African American	Emergency Dept.	40.4
American	Death	28.0
	Hospitalization	73.2
Asian	Emergency Dept.	14.6
	Death	14.6
	Hospitalization	86.1
Hispanic	Emergency Dept.	18.7
	Death	14.7
	Hospitalization	101.7
American Indian	Emergency Dept.	31.8
	Death	

ඉ් Gender

(2020 rates per **100,000**)



Hospitalization 396

Emergency
Department 63

Death 66



Hospitalization 271

Emergency
Department 54

Age (2020 rates per 100,000)	Cholla Health Center	
	Hospitalization	1.0
† 1-14	Emergency Dept.	
	Death	
	Hospitalization	
∱ 15-24	Emergency Dept.	
	Death	
	Hospitalization	10.4
† 25-44	Emergency Dept.	4.1
	Death	0.9
	Hospitalization	51.2
† 45-64	Emergency Dept.	11.9
	Death	4.3
	Hospitalization	113.0
∱ 65+	Emergency Dept.	17.5
	Death	25.7

Community Resources



178



Schools - Private (2020)

32



122



Hospital and Community Health Centers (2021)



Libraries (2017)



Non-Profit Organizations (2015)

786



Grocery Retail Stores (2016)



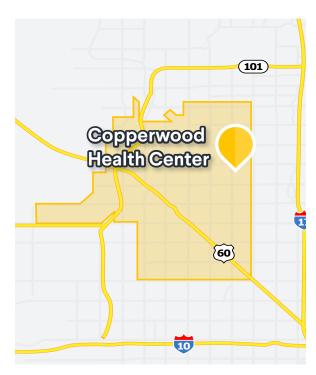
Pharmacies/Drug Stores (2019)



(2020)

NOAH Health Centers





Copperwood Health Center Demographics

Gender



51.4% Male



48.6% Female

Race and Ethnicity



Income

Less than \$25,000	20.5%
Less than \$50,000	47%
Less than \$75,000	66.5%
Less than \$100,000	79.6%
Less than \$150,000	93.5%
\$150,000 or more	6.5%

Social Determinants of Health

Copperwood Health Center Economic Factors

Ages of People Living in Poverty

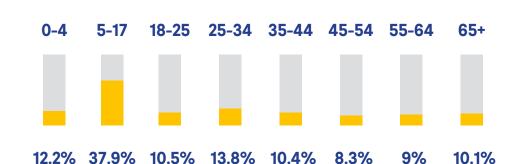
Median household income

Minimum

\$38,454

Maximum

\$77,254



Unemployment

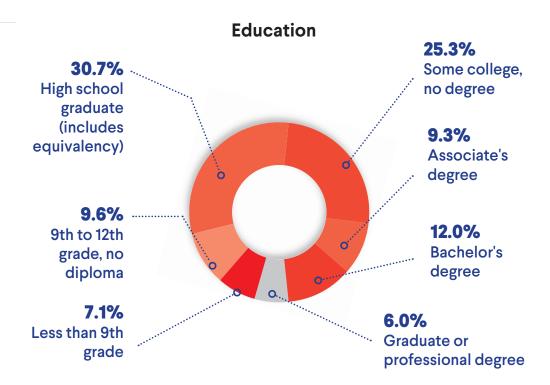


Civilian labor force 16 years and over

217,008

Unemployed

3.8%



Access to Care

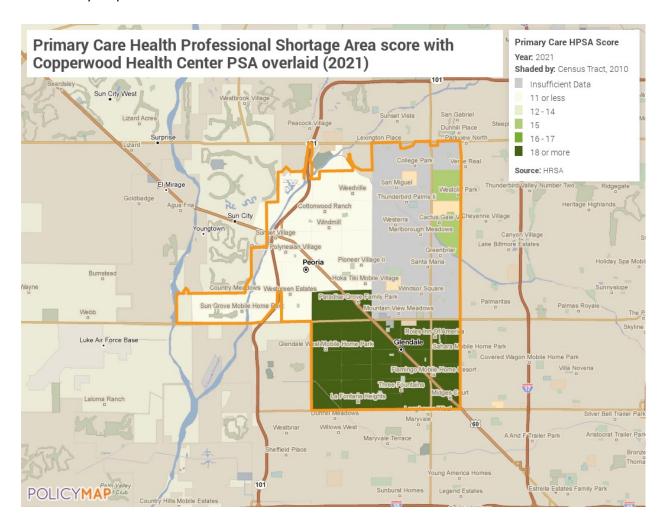
Uninsured (2020)





Primary Care Provider Availability

(Source: PolicyMap - HRSA)



This score is calculated on a scale of 1-25, where higher scores represent areas with greater shortages. Health Professional Shortage Areas (HPSAs) are defined by the Health Resources and Services Administration (HRSA) as areas that need more health providers in primary care, dental health, or mental health. All HPSAs are defined on the basis of three criteria: the ratio of population to health providers, percent of population below the federal poverty level, and travel time to the nearest source of care outside the HPSA area. Primary Care HPSAs also consider infant mortality rate and low birth weight rate.

Mental Health

Anxiety

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

(2020 rates per 100,000)			
	(2020 lates per 100,0)	00)	
Cop	perwood Health	Center	
	Hospitalization	1,545	
	Emergency		

Mari	icopa County	
	Hospitalization	1,4
	Emergency	

Department

Emergency	
Department	1,674

ಲ್ಲ್ Gender

(2020 rates per **100,000**)



Hospitalization 1,882 Emergency

Department 1,918

0
Female

Hospitalization 2,479

Emergency
Department 3,207

Race (2020 rates per 100,000)	Copperwood	Health Center
White/Caucasian	Hospitalization	1,621.8
	Emergency Dept.	1,834.0
Black/African	Hospitalization	1,768.7
American	Emergency Dept.	2,506.6
Asian	Hospitalization	1,037.6
Asidii	Emergency Dept.	1,171.5
Hispania	Hospitalization	848.5
Hispanic	Emergency Dept.	1,526.1
American Indian	Hospitalization	1,024.4
American indian	Emergency Dept.	1,155.8

Age (2020 rates per 100,000)	Copperwood	Health Center
.	Hospitalization	29.9
† 1-14	Emergency Dept.	33.4
÷ 45 04	Hospitalization	149.3
∱ 15-24	Emergency Dept.	237.4
. 05 44	Hospitalization	466.6
† 25-44	Emergency Dept.	806.9
.	Hospitalization	498.7
1 45-64	Emergency Dept.	590.5
Å	Hospitalization	400.6
1 65+	Emergency Dept.	334.6

Mood and Depressive Disorders

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

(2020 rates per 100,000)

Copperwood Health Center

He Hospitalization _____2,196

Emergency
Department ______1,916

Maricopa County

He Hospitalization ____1,985

Emergency
Department ______1,535

වූ Gender

(2020 rates per **100,000**)

Male

Hospitalization 2,895

Emergency

Department 1,940

Hospitalization 3,100

Emergency

Department 3,140

Race (2020 rates per 100,000)	Copperwood	Health Center
White/Caucasian	Hospitalization	2,279.7
	Emergency Dept.	1,977.6
Black/African	Hospitalization	2,720.7
American	Emergency Dept.	2,653.1
Astau	Hospitalization	1,662.4
Asian	Emergency Dept.	557.9
Hispania	Hospitalization	1,150.7
Hispanic	Emergency Dept.	1,089.5
American Indian	Hospitalization	2,469.1
American indian	Emergency Dept.	1.471.0

Age (2020 rates per 100,000)	Copperwood	Health Center
9 4 44	Hospitalization	92.9
¥ 1-14	Emergency Dept.	61.6
Å 1F 04	Hospitalization	288.8
∱ 15-24	Emergency Dept.	216.1
. 05 44	Hospitalization	692.9
† 25-44	Emergency Dept.	640.7
.	Hospitalization	625.2
1 45-64	Emergency Dept.	616.8
å	Hospitalization	496.0
ጥ ነ 65+	Emergency Dept.	381.1



Suicide

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)



Race (2020 rates per 100,000)	Copperwood	Health Center
White/Caucasian	Death	18.6
Black/African American	Death	
Asian	Death	
Hispanic	Death	10.9
American Indian	Death	

Óλ	Gender
	(2020 rates per 100,000)

Male	Death	42

Age (2020 rates per 100,000)	Copperwood	Health Center
† 1-14	Death	
∱ 15-24	Death	2.4
☆ 25-44	Death	6.6
† 45-64	Death	5.5
n 65+	Death	2.5

Female	Death	7

Substance Abuse

Opioid Overdose

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 0 perwood Health	
are	Hospitalization	42
•	Emergency Department	91
•	Death	42
Mar	icopa County	
	icopa County	
	Hospitalization	35
añs	•	
añs	Hospitalization	70

Race (2020 rates per 100,000)	Copperwood	Health Center
	Hospitalization	38.3
White/Caucasian	Emergency Dept.	70.7
	Death	30.9
Black/African	Hospitalization	50.7
American	Emergency Dept.	123.9
American	Death	50.7
	Hospitalization	
Asian	Emergency Dept.	
	Death	
	Hospitalization	30.6
Hispanic	Emergency Dept.	85.9
	Death	43.5
	Hospitalization	
American Indian	Emergency Dept.	131.3
	Death	

9් Gender

(2020 rates per **100,000**)



Hospitalization 67

Emergency Department 14

Death 66



Hospitalization 48

Emergency
Department 6

Age (2020 rates per 100,000)	Copperwood	Health Center
	Hospitalization	1.8
¥ 1-14	Emergency Dept.	1.8
	Death	
	Hospitalization	5.5
∱ 15-24	Emergency Dept.	21.2
	Death	9.3
	Hospitalization	16.0
† 25-44	Emergency Dept.	49.2
	Death	22.2
	Hospitalization	11.7
† 45-64	Emergency Dept.	14.3
	Death	9.1
	Hospitalization	7.5
ሰ 65+	Emergency Dept.	5.0
 .	Death	

Alcohol Related

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

Cop	Overall (2020 rates per 100,000) perwood Health Center Hospitalization 47 Emergency Department 46
añs	icopa County Hospitalization 15 Emergency Department 13

Race (2020 rates per 100,000)	Copperwood	Health Center
M/I :	Hospitalization	48.4
White/Caucasian	Emergency Dept.	14.9
Black/African American	Hospitalization	50.7
	Emergency Dept.	
Asian	Hospitalization	66.9
Asian	Emergency Dept.	
Hispanic	Hospitalization	15.8
	Emergency Dept.	8.9
American Indian	Hospitalization	131.3
	Emergency Dept.	

Age (2020 rates per 100,000)	Copperwood	Health Center
.	Hospitalization	
Ý 1-14	Emergency Dept.	
∱ 15-24	Hospitalization	
	Emergency Dept.	
.	Hospitalization	23.4
^ 25-44	Emergency Dept.	9.4
.	Hospitalization	18.8
1 45-64	Emergency Dept.	5.2
n 65+	Hospitalization	3.9
	Emergency Dept.	

ඉ් Gender

(2020 rates per **100,000**)



Hospitalization 91

Emergency Department

ent 28



Hospitalization 35

Emergency
Department 1

Chronic Disease



Diabetes

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0) perwood Health	
añs	Hospitalization	226
5	Emergency Department	289
	Death	18
Mar	icopa County	
	icopa County Hospitalization	194
añs —		194 220

Race (2020 rates per 100,000)	Copperwood	Health Center
	Hospitalization	201.6
White/Caucasian	Emergency Dept.	204.3
	Death	18.6
Black/African	Hospitalization	445.0
American	Emergency Dept.	642.1
American	Death	
	Hospitalization	145.0
Asian	Emergency Dept.	111.6
	Death	
	Hospitalization	166.9
Hispanic	Emergency Dept.	291.4
	Death	12.8
	Hospitalization	131.3
American Indian	Emergency Dept.	394.0
	Death	

ඉ Gender

(2020 rates per **100,000**)



Hospitalization 446

Emergency 431 **Department**

50 Death.



Hospitalization 241

Emergency Department...

Age (2020 rates per 100,000)	Copperwood	Health Center
	Hospitalization	9.2
† 1-14	Emergency Dept.	8.8
	Death	
	Hospitalization	12.0
∱ 15-24	Emergency Dept.	16.1
	Death	
	Hospitalization	57.0
† 25-44	Emergency Dept.	93.6
	Death	
	Hospitalization	97.3
† 45-64	Emergency Dept.	113.5
	Death	5.8
	Hospitalization	50.7
ሰ 65+	Emergency Dept.	57.1
	Death	12.1

Cardiovascular Disease

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

i Overall (2020 rates per 100,000) Copperwood Health Center			
aRe	Hospitalization Emergency Department	1,135	
•	Death	243	
Mar	icopa County		
añe	Hospitalization	1,163	
5	Emergency Department	892	
•	Death	200	

Race (2020 rates per 100,000)	Copperwood	Health Center
	Hospitalization	1,222.3
White/Caucasian	Emergency Dept.	920.2
	Death	278.2
Diagle/African	Hospitalization	1,616.6
Black/African American	Emergency Dept.	1,977.1
American	Death	270.4
	Hospitalization	781.0
Asian	Emergency Dept.	914.9
	Death	189.7
	Hospitalization	557.1
Hispanic	Emergency Dept.	669.7
	Death	93.8
	Hospitalization	472.8
American Indian	Emergency Dept.	577.9
	Death	

වූ Gender

(2020 rates per **100,000**)



Hospitalization 2,796

Emergency Department

1,853

Death

669



Hospitalization 1,709

Emergency

Department _____1,534

Age (2020 rates per 100,000)	Copperwood	Health Center
	Hospitalization	3.5
† 1-14	Emergency Dept.	18.3
	Death	
	Hospitalization	7.9
† 15-24	Emergency Dept.	26.7
	Death	•
	Hospitalization	83.5
† 25-44	Emergency Dept.	192.7
	Death	7.0
	Hospitalization	375.8
† 45-64	Emergency Dept.	356.1
	Death	39.2
	Hospitalization	663.8
∱ ₁ 65+	Emergency Dept.	410.9
	Death	195.5



(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

① Overall (2020 rates per 100,000)				
Cop	perwood Health	Center		
aRe	Hospitalization	245		
•	Emergency Department	55		
•	Death	49		
Mar	icopa County			
añe	Hospitalization	270		
•	Emergency Department	49		
	Death	34		

Race (2020 rates per 100,000)	Copperwood	Health Center
	Hospitalization	257.4
White/Caucasian	Emergency Dept.	45.7
	Death	52.1
Dia da / A fori a a m	Hospitalization	388.7
Black/African American	Emergency Dept.	129.6
American	Death	62.0
	Hospitalization	223.1
Asian	Emergency Dept.	89.3
	Death	
	Hospitalization	126.4
Hispanic	Emergency Dept.	39.5
	Death	23.7
	Hospitalization	
American Indian	Emergency Dept.	
	Death	

ඉ Gender

(2020 rates per **100,000**)



Hospitalization 595

Emergency
Department 109

Death 48



Hospitalization 387

Emergency
Department 87

Age (2020 rates per 100,000)	Copperwood	Health Center
	Hospitalization	•
† 1-14	Emergency Dept.	
	Death	
	Hospitalization	•
∱ 15-24	Emergency Dept.	
	Death	
	Hospitalization	15.6
† 25-44	Emergency Dept.	4.7
,	Death	
	Hospitalization	82.7
† 45-64	Emergency Dept.	20.4
•	Death	6.2
	Hospitalization	145.5
∱ 65+	Emergency Dept.	28.4
W 1	Death	41.5

Community Resources











Libraries (2017)



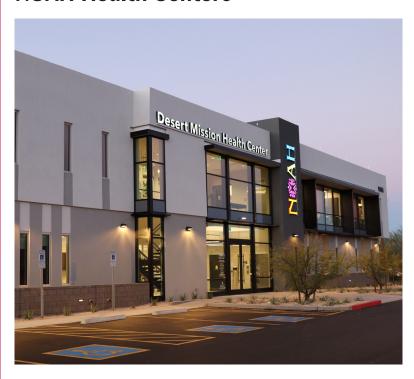


Grocery Retail Stores (2016)





NOAH Health Centers





Desert Mission Health Center Demographics

Gender

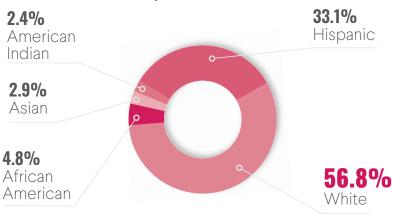


50% Male



50% Female

Race and Ethnicity



Age 0-19 28.7% 20-44 36.4% 45-64 23.1% 65+ 11.8%

Income

Less than \$25,000	22.4%
Less than \$50,000	48.6%
Less than \$75,000	68.6%
Less than \$100,000	79.6%
Less than \$150,000	91.9%
\$150,000 or more	8.1%

Social Determinants of Health

Desert Mission Health Center Economic Factors

11.6%

37.1%

Ages of People Living in Poverty

12.4%

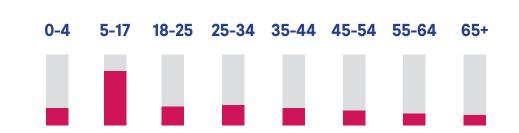


Minimum

\$41,893

Maximum

\$82,618



12.4%

9.4%

8.1%

14.1%

6.4%

Unemployment

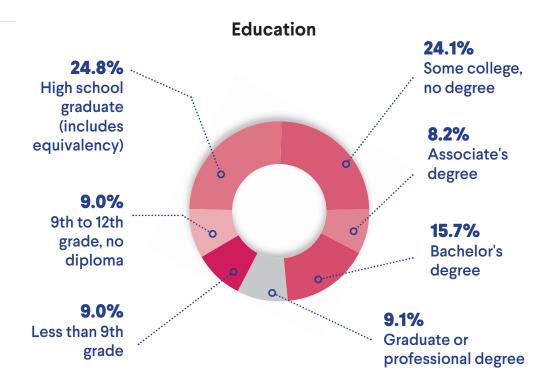


Civilian labor force 16 vears and over

209,311

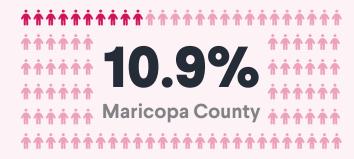
Unemployed

4.2%



Access to Care

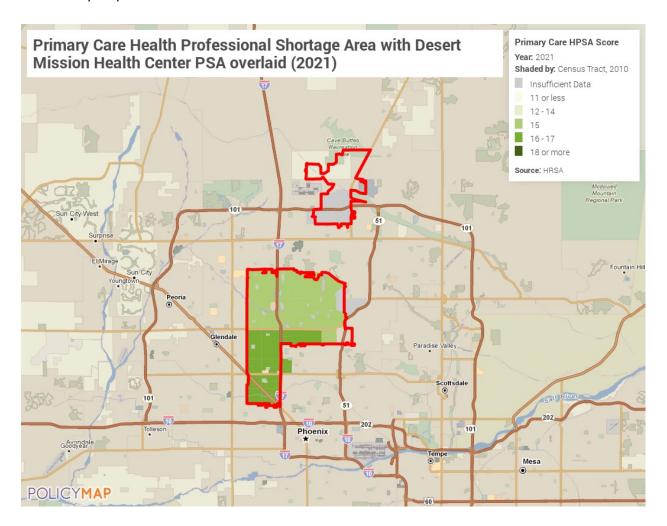
Uninsured (2020)





Primary Care Provider Availability

(Source: PolicyMap - HRSA)



This score is calculated on a scale of 1-25, where higher scores represent areas with greater shortages. Health Professional Shortage Areas (HPSAs) are defined by the Health Resources and Services Administration (HRSA) as areas that need more health providers in primary care, dental health, or mental health. All HPSAs are defined on the basis of three criteria: the ratio of population to health providers, percent of population below the federal poverty level, and travel time to the nearest source of care outside the HPSA area. Primary Care HPSAs also consider infant mortality rate and low birth weight rate.

Mental Health

Anxiety

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000)
Des	ert Mission Health Center
	Hospitalization1,241
	Emergency Department 1,792

Maricopa County

INE MOSDITAIIZATION	añe	Hospitalization		14	0	9
---------------------	-----	-----------------	--	----	---	---

Emergency	
Department	1674

ඉ් Gender

(2020 rates per **100,000**)



Hospitalization......1,511

Emergency
Department 1,616

0
4
M,
Female

Hospitalization.....1,932

Emergency
Department 2,945

Race (2020 rates per 100,000)	Desert Mission	ı Health Center
White/Caucasian	Hospitalization	1,278.4
wmite/Caucasian	Emergency Dept.	1,666.0
Black/African American	Hospitalization	1,944.4
	Emergency Dept.	3,022.5
Asian	Hospitalization	509.1
Asian	Emergency Dept.	531.2
Lliamania	Hospitalization	613.1
Hispanic	Emergency Dept.	1,178.8
A mariaan Indian	Hospitalization	986.5
American Indian	Emergency Dept.	1,148.7

Age (2020 rates per 100,000)	Desert Mission	Health Center
	Hospitalization	21.1
¥ 1-14	Emergency Dept.	22.9
∱ 15-24	Hospitalization	127.2
	Emergency Dept.	196.3
∱ 25-44	Hospitalization	412.1
	Emergency Dept.	736.4
† 45-64	Hospitalization	408.6
	Emergency Dept.	580.8
. 05.	Hospitalization	272.4
1 65+	Emergency Dept.	255.4

Mood and Depressive Disorders

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000) ert Mission Health Center	
_	Hospitalization 1,941 Emergency Department 1,780	
	icopa County Hospitalization 1985 Emergency Department 1536	

(2020 rates per **100,000**)



Hospitalization 2,474

Emergency

Department 1,767

0
4
W
Female

Hospitalization 2,769

Emergency

Department 2,946

Race (2020 rates per 100,000)	Desert Mission	Health Center
White/Caucasian	Hospitalization	2,006.9
	Emergency Dept.	1,835.0
Black/African American	Hospitalization	3,386.2
	Emergency Dept.	3,293.7
Asian	Hospitalization	774.7
	Emergency Dept.	298.8
Hispanic	Hospitalization	867.0
	Emergency Dept.	846.7
American Indian	Hospitalization	2,135.1
	Emergency Dept.	864.9

Age (2020 rates per 100,000)	Desert Mission	Health Center
• 1 14	Hospitalization	61.8
Ý 1-14	Emergency Dept.	30.2
↑ 15-24	Hospitalization	236.6
	Emergency Dept.	170.3
↑ 25-44	Hospitalization	650.5
	Emergency Dept.	637.8
† 45-64	Hospitalization	609.4
	Emergency Dept.	643.9
ሰ 65+	Hospitalization	383.0
	Emergency Dept.	297.3

Suicide

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)



Race (2020 rates per 100,000)	Desert Mission Health Center	
White/Caucasian	Death	19.7
Black/African American	Death	
Asian	Death	
Hispanic	Death	11.6
American Indian	Death	

Ćλ,	Gender
	(2020 rates per 100,000)

UU Male	Death	55

Age (2020 rates per 100,000)	Desert Mission Health Center	
† 1-14	Death	
∱ 15-24	Death	3.8
↑ 25-44	Death	6.1
† 45-64	Death	4.9
n 65+	Death	5.5

Substance Abuse

Opioid Overdose

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 ert Mission Healt	
añs	Hospitalization	37
5	Emergency Department	54
	Death	47
Mar	icopa County	
	icopa County Hospitalization	35
añs	• •	

Race (2020 rates per 100,000)	Desert Mission	Health Center
	Hospitalization	34.9
White/Caucasian	Emergency Dept.	49.6
	Death	38.9
Plack/African	Hospitalization	66.1
Black/African American	Emergency Dept.	52.9
	Death	72.8
Asian	Hospitalization	•
	Emergency Dept.	•
	Death	
	Hospitalization	23.2
Hispanic	Emergency Dept.	39.6
	Death	36.7
American Indian	Hospitalization	
	Emergency Dept.	94.6
	Death	108.1

ටු Gender

(2020 rates per **100,000**)



Hospitalization 51

Emergency
Department 73

Death 71



Hospitalization 40

Emergency
Department 4

Age (2020 rates per 100,000)	Desert Mission	Health Center
	Hospitalization	
† 1-14	Emergency Dept.	
	Death	
	Hospitalization	5.9
∱ 15-24	Emergency Dept.	10.4
	Death	6.6
↑ 25-44	Hospitalization	14.9
	Emergency Dept.	32.1
	Death	24.8
† 45-64	Hospitalization	9.2
	Emergency Dept.	9.2
	Death	14.1
n 65+	Hospitalization	5.1
	Emergency Dept.	
	Death	

Alcohol Related

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000) ert Mission Health Ce	enter
_	Hospitalization 40 Emergency Department 16	
añs	icopa County Hospitalization 40 Emergency Department 13	

(2020 rates per **100,000**)



Hospitalization 76 **Emergency** Department 31

0
6
M,
Female

Hospitalization 34 **Emergency** Department

Race (2020 rates per 100,000)	Desert Mission Health Center	
M/I :	Hospitalization	38.3
White/Caucasian	Emergency Dept.	17.5
Black/African	Hospitalization	46.3
American	Emergency Dept.	•
Asian	Hospitalization	
Asian	Emergency Dept.	
111	Hospitalization	15.5
Hispanic	Emergency Dept.	5.8
American Indian	Hospitalization	162.2
	Emergency Dept.	

Age (2020 rates per 100,000)	Desert Mission Health Center	
.	Hospitalization	
¥ 1-14	Emergency Dept.	
å 1F 04	Hospitalization	
∱ 15-24	Emergency Dept.	
. 05.44	Hospitalization	16.8
† 25-44	Emergency Dept.	8.4
.	Hospitalization	18.0
1 45-64	Emergency Dept.	6.7
Å	Hospitalization	4.7
1 65+	Emergency Dept.	

Chronic Disease



Diabetes

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 ert Mission Healt	
añs	Hospitalization	218
•	Emergency Department	267
	Death	14
Mar	icopa County	
añ:	Hospitalization	194
	Emergency	000
	Department	220

Race (2020 rates per 100,000)	Desert Mission Health Center	
	Hospitalization	174.1
White/Caucasian	Emergency Dept.	174.7
	Death	12.4
Dia ala/Africa an	Hospitalization	568.8
Black/African American	Emergency Dept.	866.4
American	Death	
	Hospitalization	55.3
Asian	Emergency Dept.	154.9
	Death	
	Hospitalization	155.4
Hispanic	Emergency Dept.	243.3
	Death	11.6
	Hospitalization	337.8
American Indian	Emergency Dept.	162.2
	Death	

ඉ Gender

(2020 rates per **100,000**)



Hospitalization 376

Emergency Department

417

Death...

30



Hospitalization 232

Emergency

309 Department....

Age	Dosort Mission	Hoolth Contor
(2020 rates per 100,000)	Desert Mission Health Center	
	Hospitalization	10.9
† 1-14	Emergency Dept.	8.0
	Death	
	Hospitalization	28.1
☆ 15-24	Emergency Dept.	18.4
	Death	
	Hospitalization	51.2
† 25-44	Emergency Dept.	83.3
	Death	
	Hospitalization	85.0
† 45-64	Emergency Dept.	120.7
	Death	5.7
	Hospitalization	42.3
n 65+	Emergency Dept.	36.8
	Death	8.3

Cardiovascular Disease

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 ert Mission Healt		
añe	Hospitalization	1,112	
_	Emergency Department		
•	Death	247	
Maricopa County			
	Hospitalization	1,163	
	Emergency	·	
	•	·	

Race (2020 rates per 100,000)	Desert Mission Health Center	
White/Caucasian	Hospitalization	1,131.9
	Emergency Dept.	785.4
	Death	268.2
Diook/African	Hospitalization	1,785.7
Black/African American	Emergency Dept.	2,123.0
American	Death	304.2
	Hospitalization	520.1
Asian	Emergency Dept.	531.2
	Death	276.7
	Hospitalization	504.0
Hispanic	Emergency Dept.	523.3
	Death	73.4
	Hospitalization	675.7
American Indian	Emergency Dept.	337.8
	Death	121.6

වූ Gender

(2020 rates per **100,000**)



Hospitalization 2,644

Emergency Department......

1,636

Death

635



Hospitalization 1,638

Emergency

Department 1,296

Age (2020 rates per 100,000)	Desert Mission Health Center	
	Hospitalization	4.7
† 1-14	Emergency Dept.	12.4
	Death	
	Hospitalization	3.8
∱ 15-24	Emergency Dept.	22.6
	Death	•
	Hospitalization	85.2
† 25-44	Emergency Dept.	163.9
	Death	5.0
	Hospitalization	421.7
† 45-64	Emergency Dept.	352.9
	Death	50.8
	Hospitalization	596.9
∱ 65+	Emergency Dept.	327.7
	Death	190.5



(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,00 ert Mission Healt	
aRe	Hospitalization Emergency Department	260
•	Death	39
Mar	icopa County	
añe	Hospitalization	270
5	Emergency Department	49
	Death	34

Race (2020 rates per 100,000)	Desert Mission	Health Center
	Hospitalization	268.8
White/Caucasian	Emergency Dept.	41.7
	Death	44.0
Disable / African	Hospitalization	370.4
Black/African American	Emergency Dept.	72.8
American	Death	33.1
	Hospitalization	154.9
Asian	Emergency Dept.	•
	Death	55.3
	Hospitalization	111.0
Hispanic	Emergency Dept.	20.3
	Death	9.7
	Hospitalization	216.2
American Indian	Emergency Dept.	•
	Death	•

ඉ Gender

(2020 rates per **100,000**)



Hospitalization 634

Emergency Department.....

Death 89



Hospitalization 398

Emergency
Department 74

Age (2020 rates per 100,000)	Desert Mission	Health Center
	Hospitalization	2.2
† 1-14	Emergency Dept.	
	Death	
	Hospitalization	•
∱ 15-24	Emergency Dept.	•
	Death	•
	Hospitalization	18.7
† 25-44	Emergency Dept.	2.7
•	Death	
	Hospitalization	90.7
† 45-64	Emergency Dept.	16.6
	Death	6.4
	Hospitalization	148.6
∱ 65+	Emergency Dept.	20.6
**	Death	32.4

Community Resources



79



14



6



Hospital and Community
Health Centers (2021)

7



Libraries (2017)

2



Non-Profit Organizations (2015)

205



Grocery Retail Stores (2016)

40



Pharmacies/Drug Stores (2019)

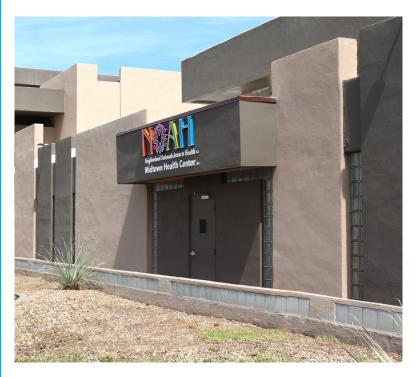
18

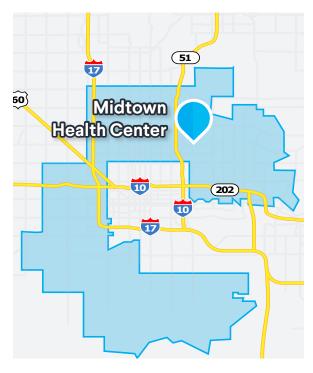


(2020)

35

NOAH Health Centers





Midtown Health Center Demographics

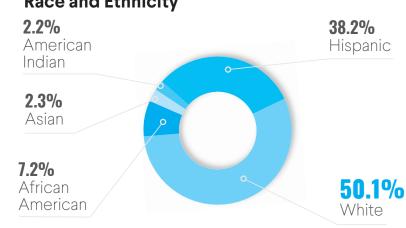
Gender Race and Ethnicity

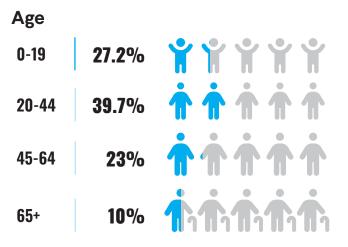


50.6% Male



49.4% Female





Income

Less than \$25,000	20.3%
Less than \$50,000	46.8%
Less than \$75,000	65.7%
Less than \$100,000	77.2%
Less than \$150,000	88.9%
\$150,000 or more	<mark>11.1</mark> %

Social Determinants of Health

Midtown Health Center Economic Factors

Ages of People Living in Poverty

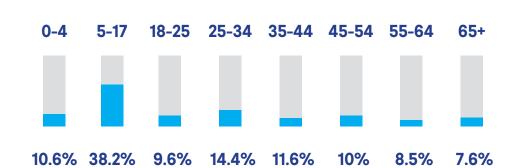


Minimum

\$38,228

Maximum

\$72,032



Unemployment

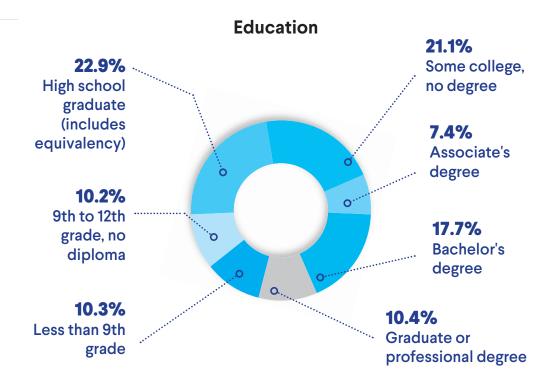


Civilian labor force 16 years and over

316,712

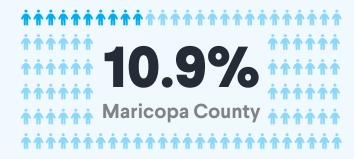
Unemployed

3.6%



Access to Care

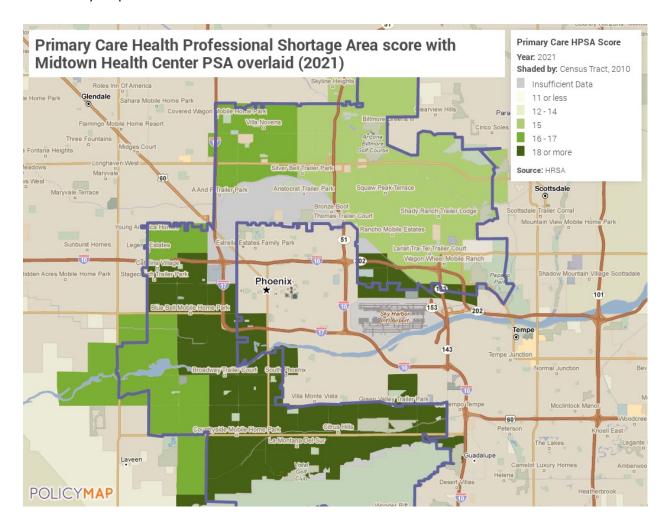
Uninsured (2020)





Primary Care Provider Availability

(Source: PolicyMap - HRSA)



This score is calculated on a scale of 1-25, where higher scores represent areas with greater shortages. Health Professional Shortage Areas (HPSAs) are defined by the Health Resources and Services Administration (HRSA) as areas that need more health providers in primary care, dental health, or mental health. All HPSAs are defined on the basis of three criteria: the ratio of population to health providers, percent of population below the federal poverty level, and travel time to the nearest source of care outside the HPSA area. Primary Care HPSAs also consider infant mortality rate and low birth weight rate.

Mental Health

Anxiety

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)



(2020 rates per 100,000)

Midtown Health Center

Hospitalization _____1,145

Emergency
Department 1,408

Maricopa County

He Hospitalization _____1,336

Emergency
Department ______1,673

ඉ් Gender

(2020 rates per 100,000)

Male

Hospitalization 1,538

Emergency

Department 1,387

Race (2020 rates per 100,000)	Midtown He	ealth Center
White/Caucasian	Hospitalization	1,089.3
wille/Caucasiali	Emergency Dept.	1,127.1
Black/African	Hospitalization	1,328.3
American	Emergency Dept.	1,643.3
Asian	Hospitalization	471.6
Asidii	Emergency Dept.	349.3
Hispania	Hospitalization	656.5
Hispanic	Emergency Dept.	1,031.4
American Indian	Hospitalization	1,027.4
American Indian	Emergency Dept.	1,036.9

Age (2020 rates per 100,000)	Midtown He	ealth Center
9 4 4 4	Hospitalization	27.7
Ý 1-14	Emergency Dept.	25.9
÷15.04	Hospitalization	124.1
† 15-24	Emergency Dept.	171.7
. 05 44	Hospitalization	344.9
† 25-44	Emergency Dept.	531.4
.	Hospitalization	359.3
1 45-64	Emergency Dept.	397.6
.	Hospitalization	289.2
1 7 65+	Emergency Dept.	209.5



Hospitalization 2,023

Emergency

Department 2,340

Mood and Depressive Disorders

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000) town Health Center
_	Hospitalization 1,816 Emergency Department 1,346
Mar	icopa County
añe	Hospitalization1,985
•	Emergency Department1,536

70	Gender	
Y)	Genaer	•

(2020 rates per **100,000**)



Hospitalization 2,592 **Emergency**

Department....

0
60
W
Female

Hospitalization 2,831

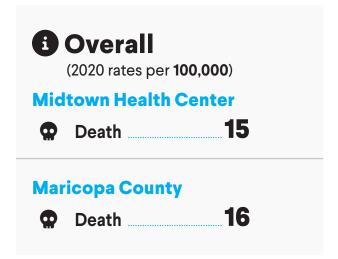
Emergency Department

Race (2020 rates per 100,000)	Midtown He	ealth Center
White/Caucasian	Hospitalization	1,696.7
wnite/Caucasian	Emergency Dept.	1,221.7
Black/African	Hospitalization	2,334.3
American	Emergency Dept.	1,873.2
Asian	Hospitalization	908.3
	Emergency Dept.	454.2
Hispania	Hospitalization	1,033.5
Hispanic	Emergency Dept.	835.4
American Indian	Hospitalization	1,894.6
	Emergency Dept.	1,244.2

Age (2020 rates per 100,000)	Midtown He	ealth Center
• 4 4 <i>A</i>	Hospitalization	90.4
¥ 1-14	Emergency Dept.	39.5
Å 15 04	Hospitalization	241.6
∱ 15-24	Emergency Dept.	156.3
↑ 25-44	Hospitalization	532.6
	Emergency Dept.	425.7
. 45 04	Hospitalization	548.5
1 45-64	Emergency Dept.	474.1
. 05.	Hospitalization	403.7
1 65+	Emergency Dept.	249.9

Suicide

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)



Race (2020 rates per 100,000)	Midtown Health Center	
White/Caucasian	Death	13.0
Black/African American	Death	
Asian	Death	
Hispanic	Death	11.7
American Indian	Death	

62,	Gender
	(2020 rates per 100,000)

Male	Death	32

Age (2020 rates per 100,000)	Midtown Health Center	
† 1-14	Death	
∱ 15-24	Death	2.2
☆ 25-44	Death	6.8
† 45-64	Death	4.3
n 65+	Death	1.6

4		
M,		
Female	Death	9
I Ciliale		

Substance Abuse

Opioid Overdose

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0) town Health Cen	
añs	Hospitalization	41
B	Emergency Department	65
•	Death	40
Mar	icopa County	
	icopa County Hospitalization	35
añs	•	

Race (2020 rates per 100,000)	Midtown Health Center	
	Hospitalization	28.4
White/Caucasian	Emergency Dept.	46.7
	Death	30.1
Dia da / A foi a a o	Hospitalization	45.4
Black/African American	Emergency Dept.	124.9
American	Death	45.4
	Hospitalization	
Asian	Emergency Dept.	
	Death	
	Hospitalization	37.8
Hispanic	Emergency Dept.	51.7
	Death	36.2
	Hospitalization	66.0
American Indian	Emergency Dept.	94.3
	Death	75.4

9් Gender

(2020 rates per **100,000**)



Hospitalization 67

Emergency
Department 8

Death 67



Hospitalization 40

Emergency
Department 56

Age (2020 rates per 100,000)	Midtown He	ealth Center
	Hospitalization	
† 1-14	Emergency Dept.	1.5
	Death	
	Hospitalization	9.3
∱ 15-24	Emergency Dept.	19.6
	Death	9.1
	Hospitalization	13.2
† 25-44	Emergency Dept.	31.5
	Death	18.4
	Hospitalization	11.8
† 45-64	Emergency Dept.	9.5
	Death	11.6
	Hospitalization	5.6
ሰ ነ 65+	Emergency Dept.	2.5
W 1	Death	

Alcohol Related

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

i Overall (2020 rates per 100,000)			
Mid	town Health Center		
añe	Hospitalization3	8	
	Emergency		
	Department1	2	
Mar	icopa County		
are	Hospitalization4	6	
	Emergency		

Race (2020 rates per 100,000)	Midtown Health Center	
White/Caucasian	Hospitalization	38.6
wnite/Caucasian	Emergency Dept.	11.4
Black/African	Hospitalization	36.9
American	Emergency Dept.	
A - !	Hospitalization	
Asian	Emergency Dept.	
111	Hospitalization	19.7
Hispanic	Emergency Dept.	6.4
A mania an India a	Hospitalization	113.1
American Indian	Emergency Dept.	

Age (2020 rates per 100,000)	Midtown Health Center	
9 4 44	Hospitalization	
¥ 1-14	Emergency Dept.	
Å 1E 24	Hospitalization	
∱ 15-24	Emergency Dept.	1.7
. 05 44	Hospitalization	12.7
^ 25-44	Emergency Dept.	5.0
. 45 04	Hospitalization	20.1
1 45-64	Emergency Dept.	4.7
. 05.	Hospitalization	4.1
1 65+	Emergency Dept.	

ඉූ Gender

(2020 rates per **100,000**)

Department



Hospitalization 87

Emergency Department 21



Hospitalization 25

Emergency
Department 9

Chronic Disease



(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,00 town Health Cent	
añs	Hospitalization	226
5	Emergency Department	287
•	Death	16
Mar	icopa County	
	icopa County Hospitalization	194
añs	•	000

Race (2020 rates per 100,000)	Midtown Health Center	
	Hospitalization	142.6
White/Caucasian	Emergency Dept.	147.5
	Death	8.5
Disch (Africa)	Hospitalization	403.0
Black/African American	Emergency Dept.	573.3
American	Death	34.1
Asian	Hospitalization	96.1
	Emergency Dept.	122.3
	Death	
	Hospitalization	185.8
Hispanic	Emergency Dept.	277.4
	Death	9.6
	Hospitalization	339.3
American Indian	Emergency Dept.	414.7
	Death	

ඉ Gender

(2020 rates per **100,000**)



Hospitalization 460

Emergency
Department 428

Death 46

Female

Hospitalization 258

Emergency
Department 472

Age (2020 rates per 100,000)	Midtown Health Center	
	Hospitalization	10.8
† 1-14	Emergency Dept.	8.0
	Death	
	Hospitalization	20.1
∱ 15-24	Emergency Dept.	15.7
	Death	
	Hospitalization	49.5
† 25-44	Emergency Dept.	80.1
	Death	
	Hospitalization	92.1
† 45-64	Emergency Dept.	118.9
	Death	4.3
	Hospitalization	53.2
ന 1 65+	Emergency Dept.	63.8
	Death	11.5

Cardiovascular Disease

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,00 town Health Cent	
•	Hospitalization Emergency Department Death	
añs	icopa County Hospitalization Emergency Department	
	Death	201

Race (2020 rates per 100,000)	Midtown Health Center		
	Hospitalization	819.9	
White/Caucasian	Emergency Dept.	562.3	
	Death	184.5	
DI 1/46:	Hospitalization	1,453.1	
Black/African American	Emergency Dept.	1,683.0	
American	Death	289.5	
	Hospitalization	576.4	
Asian	Emergency Dept.	454.2	
	Death	113.5	
	Hospitalization	587.8	
Hispanic	Emergency Dept.	554.3	
	Death	110.2	
	Hospitalization	697.5	
American Indian	Emergency Dept.	565.6	
	Death	122.5	

වූ Gender

(2020 rates per **100,000**)



Hospitalization 2,795

Emergency
Department 1

1,674

Death...

699



Hospitalization 1,784

Emergency

Department 1,377

Age (2020 rates per 100,000)	Midtown Health Center		
	Hospitalization	5.7	
† 1-14	Emergency Dept.	10.5	
	Death		
	Hospitalization	10.3	
∱ 15-24	Emergency Dept.	26.3	
	Death		
	Hospitalization	78.5	
† 25-44	Emergency Dept.	143.0	
	Death	6.6	
	Hospitalization	343.9	
† 45-64	Emergency Dept.	319.5	
	Death	44.3	
	Hospitalization	612.9	
ሰ 65+	Emergency Dept.	325.0	
	Death	183.6	



(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 town Health Cen	
añs	Hospitalization	223
5	Emergency Department	34
	Death	38
Mar	icopa County	
	icopa County Hospitalization	271
añs	•	40

Race (2020 rates per 100,000)	Midtown Health Center		
	Hospitalization	171.9	
White/Caucasian	Emergency Dept.	19.9	
	Death	26.0	
Diagle/African	Hospitalization	306.5	
Black/African American	Emergency Dept.	53.9	
American	Death	28.4	
	Hospitalization	96.1	
Asian	Emergency Dept.		
	Death		
	Hospitalization	126.7	
Hispanic	Emergency Dept.	27.2	
	Death	25.6	
	Hospitalization	94.3	
American Indian	Emergency Dept.		
	Death		

ඉ Gender

(2020 rates per **100,000**)



Hospitalization 610

Emergency
Department 85

Death 97



Hospitalization 381

Emergency
Department 57

Age (2020 rates per 100,000)	Midtown Health Center		
	Hospitalization		
† 1-14	Emergency Dept.		
	Death		
	Hospitalization	1.5	
∱ 15-24	Emergency Dept.		
	Death		
	Hospitalization	14.5	
† 25-44	Emergency Dept.	2.3	
	Death	1.1	
	Hospitalization	70.6	
† 45-64	Emergency Dept.	14.5	
	Death	4.7	
	Hospitalization	134.8	
∱ 65+	Emergency Dept.	17.1	
	Death	31.4	

Community Resources



130



24





Hospital and Community Health Centers (2021)

36



Libraries (2017)



Non-Profit Organizations (2015)

528



Grocery Retail Stores (2016)



Pharmacies/Drug Stores (2019)



(2020)

NOAH Health Centers





19.4%

Palomino Health Center Demographics

Gender

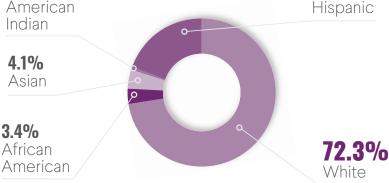


50.8% Male



49.2% Female

Race and Ethnicity 0.8% American



Age

0-19 21.2%

20-44

38.5%

45-64 **24.1%**

65+ **16.1**%



Income

Less than \$25,000 15.4%

Less than \$50,000 38%

Less than \$75,000 56.5%

Less than \$100,000 70.4%

Less than \$150,000 85.1%

\$150,000 or more 14.9%

Social Determinants of Health

Palomino Health Center Economic Factors

Median household income

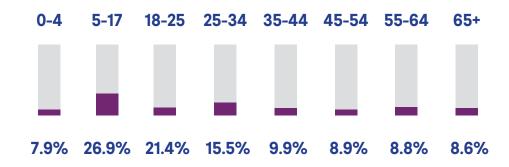
Minimum

\$57,660

Maximum

\$99,306

Ages of People Living in Poverty



Unemployment

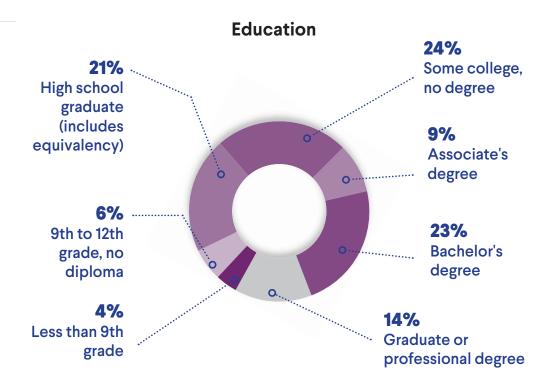


Civilian labor force 16 years and over

128,596

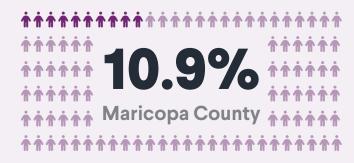
Unemployed

3.2%



Access to Care

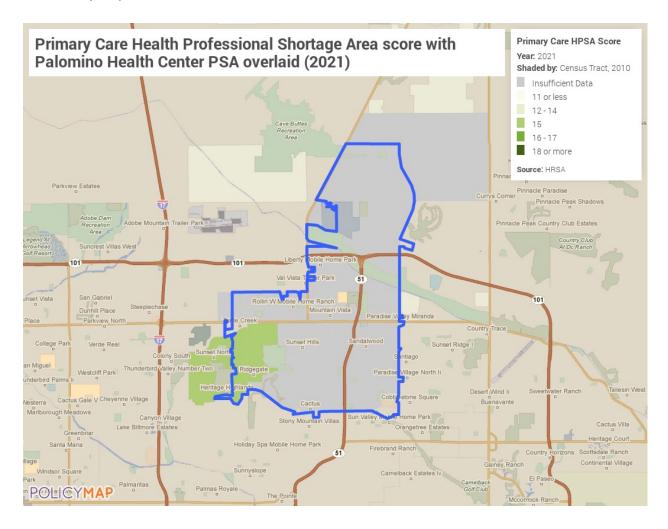
Uninsured (2020)





Primary Care Provider Availability

(Source: PolicyMap - HRSA)



This score is calculated on a scale of 1-25, where higher scores represent areas with greater shortages. Health Professional Shortage Areas (HPSAs) are defined by the Health Resources and Services Administration (HRSA) as areas that need more health providers in primary care, dental health, or mental health. All HPSAs are defined on the basis of three criteria: the ratio of population to health providers, percent of population below the federal poverty level, and travel time to the nearest source of care outside the HPSA area. Primary Care HPSAs also consider infant mortality rate and low birth weight rate.

Mental Health

Anxiety

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,00	00)		
Palo	Palomino Health Center			
añ:	Hospitalization	1,016		
	Emergency	4 0 0 0		
	Department	1,303		
Mand	:			

Maricopa	County
----------	--------

He Hospitalization _____1409

Emergency
Department _____1674

ඉ් Gender

(2020 rates per **100,000**)



Hospitalization......1,201

Emergency
Department 1,145

Male

Hospitalization.....1,603

Emergency

Department 2,954

Race (2020 rates per 100,000)	Palomino Health Center	
White/Caucasian	Hospitalization	1,212.1
wnite/Caucasian	Emergency Dept.	1,485.1
Black/African	Hospitalization	1,292.8
American	Emergency Dept.	1,311.0
Asian	Hospitalization	309.7
Asidii	Emergency Dept.	457.2
Hispania	Hospitalization	519.2
Hispanic	Emergency Dept.	799.3
American Indian	Hospitalization	1,456.7
American Indian	Emergency Dept.	801.2

Age (2020 rates per 100,000)	Palomino Health Center	
9 4 44	Hospitalization	27.7
¥ 1-14	Emergency Dept.	28.5
÷ 15 04	Hospitalization	99.8
† 15-24	Emergency Dept.	176.1
. 05 44	Hospitalization	307.2
^ 25-44	Emergency Dept.	531.1
.	Hospitalization	308.5
1 45-64	Emergency Dept.	410.4
å	Hospitalization	272.1
1 65+	Emergency Dept.	156.5



Mood and Depressive Disorders

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000) emino Health Center
_	Hospitalization 1,441 Emergency Department 1,098
Mar	icopa County
	Hospitalization1,986
9	Emergency Department 1,536

Ċλ	Ge	end	ler
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(2020 rates per **100,000**)



Hospitalization 1,720 Emergency Department 1,002

0	
W	
Female	

Hospitalization 2,107
Emergency
Department 1,668

Race (2020 rates per 100,000)	Palomino Health Center	
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Hospitalization	1,669.3
White/Caucasian	Emergency Dept.	1,283.1
Black/African American	Hospitalization	2,130.4
	Emergency Dept.	1,220.0
Asian	Hospitalization	457.2
Asian	Emergency Dept.	309.7
Hispania	Hospitalization	682.8
Hispanic	Emergency Dept.	566.4
American Indian	Hospitalization	2,476.3
	Emergency Dept.	946.8

Age (2020 rates per 100,000)	Palomino Health Center	
& 4 4 A	Hospitalization	61.8
Ý 1-14	Emergency Dept.	37.2
÷45.04	Hospitalization	198.1
∱ 15-24	Emergency Dept.	144.5
.	Hospitalization	462.1
† 25-44	Emergency Dept.	391.1
.	Hospitalization	368.3
1 45-64	Emergency Dept.	370.5
å a=	Hospitalization	350.6
ጥ 65+	Emergency Dept.	153.8

Suicide

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

i Overall (2020 rates per 100,000)
Palomino Health Center
Death
Maricopa County Death16

Race (2020 rates per 100,000)	Palomino Health Center	
White/Caucasian	Death	15.2
Black/African American	Death	
Asian	Death	
Hispanic	Death	
American Indian	Death	

Óλ	Gender
	(2020 rates per 100,000)

Death	24
	Dooth



Age (2020 rates per 100,000)	Palomino Health Center	
† 1-14	Death	
∱ 15-24	Death	
↑ 25-44	Death	7.1
† 45-64	Death	
n 65+	Death	3.2

Substance Abuse

Opioid Overdose

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 mino Health Cen	
	Hospitalization Emergency Department Emergency Death	33
Mar Mar	icopa County Hospitalization Emergency Department	35
•	Death	30

Race (2020 rates per 100,000)	Palomino Health Center	
	Hospitalization	35.5
White/Caucasian	Emergency Dept.	28.7
	Death	29.6
51 1 4 4 4 4	Hospitalization	•
Black/African American	Emergency Dept.	•
American	Death	•
	Hospitalization	
Asian	Emergency Dept.	•
	Death	•
	Hospitalization	18.9
Hispanic	Emergency Dept.	22.0
	Death	
	Hospitalization	•
American Indian	Emergency Dept.	•
	Death	•

ඉ් Gender

(2020 rates per **100,000**)



Hospitalization 43

Emergency
Department 40

Death 40



Hospitalization 30

Emergency Department.....

Death 20

28

Age (2020 rates per 100,000)	Palomino Health Center	
	Hospitalization	
† 1-14	Emergency Dept.	
	Death	
	Hospitalization	5.9
∱ 15-24	Emergency Dept.	6.6
	Death	3.7
	Hospitalization	14.2
† 25-44	Emergency Dept.	19.4
	Death	16.8
	Hospitalization	9.2
† 45-64	Emergency Dept.	3.2
	Death	5.9
	Hospitalization	
∱ ₁ 65+	Emergency Dept.	
	Death	

Alcohol Related

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000) mino Health Center
_	Hospitalization 49 Emergency Department 9
Mari	icopa County
añe	Hospitalization 46
•	Emergency Department14

ÇŢ	Gender

(2020 rates per 100,000)



Hospitalization 113
Emergency
Department 21

0
60
M,
Female

Hospitalization 21
Emergency
Department n/a

Race (2020 rates per 100,000)	Palomino He	ealth Center
White/Caucasian	Hospitalization	56.6
wnite/Caucasian	Emergency Dept.	6.8
Black/African	Hospitalization	
American	Emergency Dept.	
A - !	Hospitalization	
Asian	Emergency Dept.	
Llianania	Hospitalization	31.5
Hispanic	Emergency Dept.	
American Indian	Hospitalization	
	Emergency Dept.	

Age (2020 rates per 100,000)	Palomino He	ealth Center
9 . 4. 4. 8	Hospitalization	
¥ 1-14	Emergency Dept.	
Å 1E 04	Hospitalization	•
∱ 15-24	Emergency Dept.	•
. 05 44	Hospitalization	16.1
† 25-44	Emergency Dept.	5.8
Å 47 04	Hospitalization	28.0
1 45-64	Emergency Dept.	2.7
n 65+	Hospitalization	4.8
	Emergency Dept.	

Chronic Disease



Diabetes

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 mino Health Cer	
aRe	Hospitalization	146
•	Emergency Department	131
•	Death	13
Mar	icopa County	
añ:	Hospitalization	194
•	Emergency Department	220
•	Death	12

Race (2020 rates per 100,000)	Palomino He	ealth Center
	Hospitalization	137.8
White/Caucasian	Emergency Dept.	109.0
	Death	15.2
Dia da / A foi a a o	Hospitalization	382.4
Black/African American	Emergency Dept.	509.8
American	Death	•
	Hospitalization	118.0
Asian	Emergency Dept.	
	Death	
	Hospitalization	144.8
Hispanic	Emergency Dept.	157.3
	Death	
	Hospitalization	728.3
American Indian	Emergency Dept.	509.8
	Death	

ඉ Gender

(2020 rates per **100,000**)



Hospitalization 277

Emergency Department

174

Death



Hospitalization 151

Emergency Department

163

23

Death

100,000)		
	Hospitalization	9.5
† 1-14	Emergency Dept.	5.5
	Death	
	Hospitalization	11.7
∱ 15-24	Emergency Dept.	14.7
	Death	
	Hospitalization	36.1
† 25-44	Emergency Dept.	36.1
	Death	
† 45-64	Hospitalization	48.0
	Emergency Dept.	52.3
	Death	5.9
	Hospitalization	39.8
∱ 65+	Emergency Dept.	21.8
	Death	6.4

Age

(2020 rates per

Palomino Health Center

Cardiovascular Disease

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 mino Health Cen	
are	Hospitalization	891
•	Emergency Department	698
•	Death	183
Mar	icopa County	
	icopa County Hospitalization	1,163
añs	Hospitalization	
añs	Hospitalization	

Race (2020 rates per 100,000)	Palomino He	ealth Center
	Hospitalization	1,174.9
White/Caucasian	Emergency Dept.	842.7
	Death	262.0
Dia ala/Africa sa	Hospitalization	1,056.1
Black/African American	Emergency Dept.	1,402.0
American	Death	•
	Hospitalization	501.4
Asian	Emergency Dept.	309.7
	Death	
	Hospitalization	374.5
Hispanic	Emergency Dept.	383.9
	Death	44.1
	Hospitalization	946.8
American Indian	Emergency Dept.	364.2
	Death	

වූ Gender

(2020 rates per **100,000**)



Hospitalization 2,029

Emergency Department......

1,283

Death 416



Hospitalization 1,302

Emergency
Department 979

Age (2020 rates per 100,000)	Palomino He	ealth Center
	Hospitalization	4.8
† 1-14	Emergency Dept.	25.3
	Death	
	Hospitalization	5.9
∱ 15-24	Emergency Dept.	24.9
	Death	
	Hospitalization	78.7
† 25-44	Emergency Dept.	116.8
	Death	
	Hospitalization	272.3
† 45-64	Emergency Dept.	245.4
	Death	32.9
	Hospitalization	529.4
∱ 65+	Emergency Dept.	284.8
	Death	145.9



(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,00 mino Health Cen	
añs	Hospitalization	189
5	Emergency Department	48
	Death	29
Mar	icopa County	
	icopa County Hospitalization	271
añs	. ,	

Race (2020 rates per 100,000)	Palomino Health Center	
	Hospitalization	249.3
White/Caucasian	Emergency Dept.	59.2
	Death	39.7
Dia ala/Africa sa	Hospitalization	200.3
Black/African American	Emergency Dept.	•
American	Death	•
	Hospitalization	132.7
Asian	Emergency Dept.	
	Death	
	Hospitalization	72.4
Hispanic	Emergency Dept.	22.0
	Death	
	Hospitalization	
American Indian	Emergency Dept.	•
	Death	•

ಲ್ಲ್ Gender

(2020 rates per **100,000**)



Hospitalization 451

Emergency
Department 98

Death 47



Hospitalization 254

Emergency
Department 70

Age (2020 rates per 100,000)	Palomino Health Center	
	Hospitalization	
† 1-14	Emergency Dept.	•
	Death	
	Hospitalization	•
∱ 15-24	Emergency Dept.	•
	Death	•
	Hospitalization	15.5
† 25-44	Emergency Dept.	6.5
	Death	
	Hospitalization	65.3
† 45-64	Emergency Dept.	15.6
	Death	3.2
	Hospitalization	105.6
ሱ 65+	Emergency Dept.	24.4
	Death	24.9

Community Resources



Schools - Public (2020)

32



(2020)

2



27



Hospital and Community Health Centers (2021)

2



Libraries (2017)

1



Non-Profit Organizations (2015)

111



Grocery Retail Stores (2016)

29



Pharmacies/Drug Stores (2019)

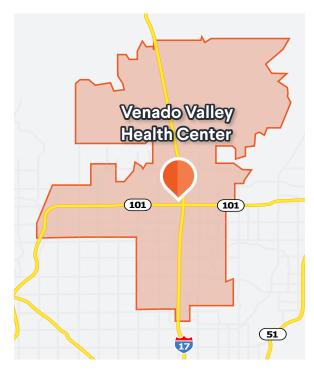
13



24

NOAH Health Centers





Venado Valley Health Center Demographics

Gender

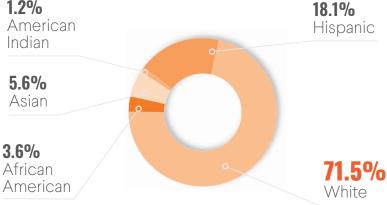


50.5% Male



49.5% Female

Race and Ethnicity



Income

Less than \$25,000	18.2%
Less than \$50,000	41.3%
Less than \$75,000	59.5%
Less than \$100,000	72.4%
Less than \$150,000	86.6%
\$150,000 or more	13.4%

Social Determinants of Health

Venado Valley Health Center Economic Factors

Ages of People Living in Poverty

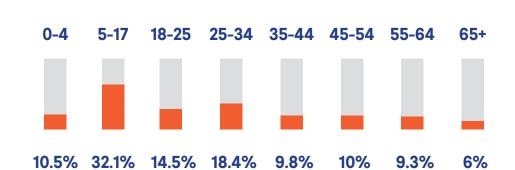


Minimum

\$50,067

Maximum

\$124,430



Unemployment

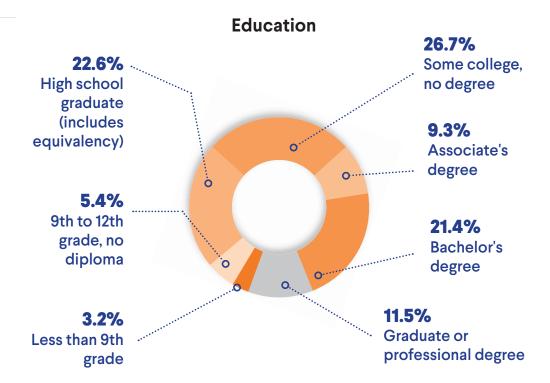


Civilian labor force 16 years and over

211,132

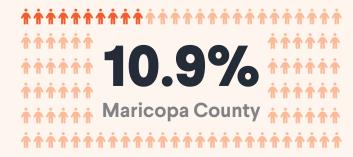
Unemployed

3.6%



Access to Care

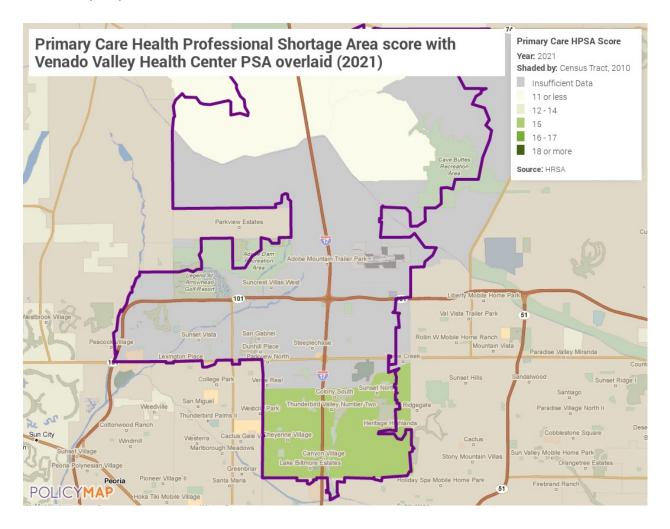
Uninsured (2020)





Primary Care Provider Availability

(Source: PolicyMap - HRSA)



This score is calculated on a scale from 1 to 25, where higher scores represent areas with greater shortages. Health Professional Shortage Areas (HPSAs) are defined by the Health Resources and Services Administration (HRSA) as areas that need more health providers in primary care, dental health, or mental health. All HPSAs are defined on the basis of three basic criteria: the ratio of population to health providers, percent of population below the federal poverty level, and travel time to the nearest source of care outside the HPSA area. Primary Care HPSAs also consider infant mortality rate and low birth weight rate.

Mental Health

Anxiety

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

Race

(2020 rates per



(2020 rates per **100,000**)

Venado Valley Health Center

Hospitalization ____1,218

Emergency

Department ______1,767

Maricopa County

He Hospitalization _____1,409

Emergency

Department _____1,674

ඉ Gender

(2020 rates per **100,000**)

Hospitalization 1,498

Emergency

Department 1,57

Hospitalization 1,988

Emergency

Department 2,815

100,000) Hospitalization 1,414.0 White/Caucasian Emergency Dept. 1.872.6 Hospitalization 1,570.9 Black/African American Emergency Dept. 3,079.8 Hospitalization 376.4 **Asian** Emergency Dept. 409.4 Hospitalization 679.5 Hispanic Emergency Dept. 1,342.6 Hospitalization 1,004.1 **American Indian** Emergency Dept. 2.067.3

Venado Valley Health Center

Age (2020 rates per 100,000)	Venado Valley Health Center	
9 4 4 A	Hospitalization	28.0
¥ 1-14	Emergency Dept.	32.3
÷ 15 04	Hospitalization	141.8
∱ 15-24	Emergency Dept.	239.9
. 05 44	Hospitalization	392.0
^ 25-44	Emergency Dept.	777.0
.	Hospitalization	366.7
1 45-64	Emergency Dept.	483.2
.	Hospitalization	289.2
1 65+	Emergency Dept.	234.6



Mood and Depressive Disorders

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

Race

(2020 rates per 100,000)

White/Caucasian

Black/African

American

i Overall (2020 rates per 100,000)		
ven	ado Valley Health Center	
are	Hospitalization1,743	
G	Emergency	
	Department 1,681	
Mar	icopa County	
añs	Hospitalization1,986	
	Emergency	
	Department1,536	

Asian	Hospitalization	508.5
	Emergency Dept.	211.3
	Hospitalization	1,001.9
Hispanic	Emergency Dept.	1,085.5
American Indian	Hospitalization	1,772.0
American Indian		
American indian	Emergency Dept.	1,712.9
American indian	Emergency Dept.	1,712.9
Age (2020 rates per 100,000)	5 , 1	1,712.9 Health Center
Age (2020 rates per 100,000)	5 , 1	·
Age (2020 rates per	Venado Valley	Health Center

Venado Valley Health Center

1,979.7

1,830.3

2,837.4

3,513.9

Hospitalization

Hospitalization

Emergency Dept.

Emergency Dept.

(20	2020 rates per 100,000)		
0	Hospitalization	2,139	
	Emergency Department	1,611	

ඉී Gender

Venado Valley Health Center	
Hospitalization	73.3
Emergency Dept.	50.9
Hospitalization	273.0
Emergency Dept.	237.0
Hospitalization	553.1
Emergency Dept.	632.1
Hospitalization	458.1
Emergency Dept.	484.8
Hospitalization	384.9
Emergency Dept.	276.0
	Hospitalization Emergency Dept. Hospitalization



Male

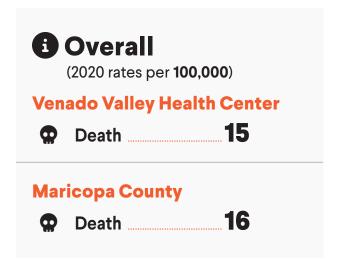
Hospitalization 2,658

Emergency

Department...

Suicide

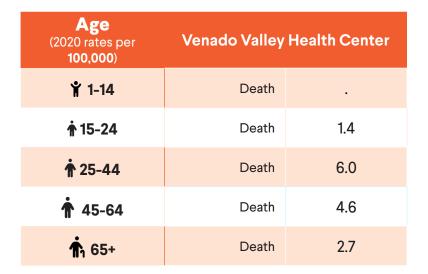
(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)



Race (2020 rates per 100,000)	Venado Valley Health Center	
White/Caucasian	Death	17.6
Black/African American	Death	15.5
Asian	Death	
Hispanic	Death	8.7
American Indian	Death	

Óλ	Gender
	(2020 rates per 100,000)

Male	Death	31



Female	Death	11
W		44

Substance Abuse

Opioid Overdose

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

i Overall (2020 rates per 100,000)					
Venado Valley Health Center					
añe	Hospitalization	38			
•	Emergency Department	49			
•	Death	30			
Maricopa County					
Mar	icopa County				
	icopa County Hospitalization	35			
añ:	• •				

Race (2020 rates per 100,000)	Venado Valley	Health Center
	Hospitalization	34.1
White/Caucasian	Emergency Dept.	38.5
	Death	28.6
Black/African	Hospitalization	91.8
American	Emergency Dept.	97.9
, tillottodii	Death	46.6
	Hospitalization	•
Asian	Emergency Dept.	•
	Death	
Hispanic	Hospitalization	34.0
	Emergency Dept.	44.9
	Death	25.4
	Hospitalization	
American Indian	Emergency Dept.	
	Death	108.0

9් Gender

(2020 rates per **100,000**)



Hospitalization 47

Emergency Department.....

64

Death_____

__50



Hospitalization 33

Emergency

Department 35

Age (2020 rates per 100,000)	Venado Valley Health Center	
	Hospitalization	
Ý 1-14	Emergency Dept.	
	Death	
	Hospitalization	8.6
∱ 15-24	Emergency Dept.	14.0
	Death	4.4
	Hospitalization	14.1
† 25-44	Emergency Dept.	26.1
	Death	15.8
	Hospitalization	10.8
† 45-64	Emergency Dept.	6.3
••	Death	8.8
	Hospitalization	3.0
f 1 65+	Emergency Dept.	2.0
•••	Death	0.9

Alcohol Related

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,000) ado Valley Health Center
are	Hospitalization 47
	Emergency
	Department11
Mar	icopa County
are	Hospitalization 46
	Emergency
	Department 14

ඉ ් Gender	ÇZ	Gender
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(2020 rates per **100,000**)



Hospitalization 89
Emergency
Department 20

0
W
Female

Hospitalization 35
Emergency
Department 8

Race (2020 rates per 100,000)	Venado Valley Health Center	
White/Caucasian	Hospitalization	47.9
wnite/Caucasian	Emergency Dept.	9.4
Black/African	Hospitalization	65.3
American	Emergency Dept.	
Asian	Hospitalization	32.2
Asian	Emergency Dept.	
Liononio	Hospitalization	21.4
Hispanic	Emergency Dept.	6.7
American Indian	Hospitalization	228.8
American indian	Emergency Dept.	82.6

Age (2020 rates per 100,000)	Venado Valley Health Center	
.	Hospitalization	
¥ 1-14	Emergency Dept.	
å 1E 04	Hospitalization	
∱ 15-24	Emergency Dept.	
.	Hospitalization	18.4
† 25-44	Emergency Dept.	5.6
.	Hospitalization	22.7
1 45-64	Emergency Dept.	4.5
.	Hospitalization	5.0
1 65+	Emergency Dept.	

Chronic Disease



(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100,0 0	00)
Ven	ado Valley Health	Center
añe	Hospitalization	135
•	Emergency Department	156
•	Death	10
Mar	icopa County	
	Hospitalization	194
•	Emergency Department	220
•	Death	12

Race (2020 rates per 100,000)	Venado Valley Health Center	
	Hospitalization	117.0
White/Caucasian	Emergency Dept.	112.9
	Death	9.0
Disch / A follows	Hospitalization	366.7
Black/African American	Emergency Dept.	528.3
American	Death	24.9
	Hospitalization	58.5
Asian	Emergency Dept.	67.3
	Death	
	Hospitalization	144.2
Hispanic	Emergency Dept.	192.9
	Death	10.7
	Hospitalization	470.2
American Indian	Emergency Dept.	641.8
	Death	57.2

ඉ් Gender

(2020 rates per **100,000**)



Hospitalization 247

Emergency Department....

_ -

Male Death...

21



Hospitalization 141

Emergency Department

192

Death 15

Venado Valley	Health Center
Hospitalization	6.6
Emergency Dept.	7.2
Death	
Hospitalization	8.2
Emergency Dept.	7.2
Death	
Hospitalization	36.7
Emergency Dept.	51.0
Death	
Hospitalization	49.4
Emergency Dept.	67.4
Death	4.2
Hospitalization	33.5
Emergency Dept.	23.9
Death	5.5
	Hospitalization Emergency Dept. Death Emergency Dept. Death Hospitalization Emergency Dept.

Cardiovascular Disease

(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

i Overall (2020 rates per 100,000) Venado Valley Health Center				
añs	Hospitalization Emergency Department Death	862 625		
añ:	icopa County Hospitalization Emergency Department			
	Death	201		

Race (2020 rates per 100,000)	Venado Valley Health Center	
	Hospitalization	1144.5
White/Caucasian	Emergency Dept.	726.7
	Death	260.8
Diagle/African	Hospitalization	1131.1
Black/African American	Emergency Dept.	1283.4
American	Death	149.2
	Hospitalization	362.9
Asian	Emergency Dept.	316.1
	Death	64.4
	Hospitalization	450.5
Hispanic	Emergency Dept.	401.2
	Death	83.4
	Hospitalization	991.3
American Indian	Emergency Dept.	667.2
	Death	95.3

ඉ් Gender

(2020 rates per **100,000**)



Hospitalization 1,983

Emergency

Department 1,101

Death 430



Hospitalization 1254

Emergency
Department 907

Death 309

Age (2020 rates per 100,000)	Venado Valley	Health Center
	Hospitalization	3.7
† 1-14	Emergency Dept.	11.2
	Death	
	Hospitalization	3.0
∱ 15-24	Emergency Dept.	17.2
	Death	•
	Hospitalization	63.5
† 25-44	Emergency Dept.	112.2
	Death	3.1
	Hospitalization	253.1
† 45-64	Emergency Dept.	225.4
	Death	30.5
	Hospitalization	538.1
∱ 65+	Emergency Dept.	258.6
	Death	144.4



(Source: Hospital Discharge Data, obtained from ADHS, cleaned and analyzed by MCDPH)

	Overall (2020 rates per 100 ,0	000)
Ven	ado Valley Healt	h Center
añ:	Hospitalization	177
5	Emergency Department	35
•	Death	31
Mar	icopa County	
añ:	Hospitalization	271
•	Emergency Department	49

Race (2020 rates per 100,000)	Venado Valley	Health Center
	Hospitalization	239.0
White/Caucasian	Emergency Dept.	43.6
	Death	45.0
Diagle/African	Hospitalization	217.5
Black/African American	Emergency Dept.	40.4
American	Death	28.0
	Hospitalization	73.2
Asian	Emergency Dept.	14.6
	Death	14.6
	Hospitalization	86.1
Hispanic	Emergency Dept.	18.7
	Death	14.7
	Hospitalization	101.7
American Indian	Emergency Dept.	31.8
	Death	•

ඉ Gender

Death

(2020 rates per **100,000**)



Hospitalization 396

34

Emergency Department.....

Death 66



Hospitalization 271

Emergency
Department 54

Death 62

Age (2020 rates per 100,000)	Venado Valley	Health Center
	Hospitalization	1.0
† 1-14	Emergency Dept.	
	Death	
	Hospitalization	
∱ 15-24	Emergency Dept.	
	Death	
	Hospitalization	10.4
† 25-44	Emergency Dept.	4.1
	Death	0.9
	Hospitalization	51.2
† 45-64	Emergency Dept.	11.9
	Death	4.3
	Hospitalization	113.0
∱ 65+	Emergency Dept.	17.5
	Death	25.7

Community Resources



178



32



122



Hospital and Community Health Centers (2021)

31



Libraries (2017)

11



Non-Profit Organizations (2015)

786



Grocery Retail Stores (2016)

118



70



171

Appendix 2:

Primary Data Collection Tools

2019 Coordinated Community Health Needs Assessment Focus Group Questions

For the purposes of this discussion, "community" is defined as where you live, work, and play.

Opening Question (5 minutes)

To begin, why don't we go around the table and say your name (or whatever you would like us to call you) and what community event brings everybody out? (such as: festival, school play, sporting event, parade; what brings all the people together for fun)

General Community Questions (15 minutes)

I want to begin our discussion today with a few questions about health and quality of life in your community.

- What does quality of life mean to you?
- 2. What makes a community healthy?
- 3. When thinking about health, what are the greatest strengths in your community?
- 4. What makes people in the community healthy?
 - a. Why are these people healthier than those who have (or experience) poor health?

Community Health Concerns (15 minutes)

Next, let's discuss any health issues you have in your community.

5. What do you believe are the 2-3 most important issues that should be addressed to improve health in your community?

[Prompt – ask this if it does not come up naturally]

- i. What are the biggest health problems/conditions in your community?
- ii. Do other communities in this area have the same health problems?

- 6. A) What makes it hard to access healthcare for people in your community? [Prompt ask this if it does not come up naturally]
 - Are there any cost issues that keep you from caring for your health? (such as copays or highdeductible insurance plans)
 - ii. If you are uninsured, do you experience any barriers to becoming insured?
 - iii. If you do not regularly seek care, are there provider concerns that keep you from caring for your health? (prompt ask if there are concerns about providers not identifying with them)
 B) How do these barriers affect the health of your community? Your family? Children? You?
- 7. For this question, think about the last year. Was there a time when you or someone in your family needed to see a doctor but could not? Did anything keep you from going?

Community Health Recommendations (15 minutes)

As the experts in your community, I would like to spend this final part of the focus group discussion talking about your ideas to improve community health.

- 8. What are some ideas you have to help your community get or stay healthy? To improve the health and quality of life?
- 9. A) What else do you (your family, your children) need to maintain or improve your health? [Prompt ask this if it does not come up naturally]
 - i. Services, support or information to manage a chronic condition or change health behaviors such as smoking, eating habits, physical activity, or substance use
 - ii. Preventative services such as flu shots, screenings or immunizations
 - iii. Specialty healthcare services or providers (such as heart doctors or dermatologists)
 - B) What health services do you or your family need that aren't in your community?
- 10. What resources does your community have/use to improve your health? [Prompt ask this if it does not come up naturally]
 - i. Why do you use these particular services or supports?

Ending Question (5 minutes)

11. Is there anything else related to the topics we discussed today that you think I should know that I didn't ask or that you have not yet shared?

Facilitator Summary & Closing Comments (5-10 minutes)

Let's take a few minutes to reflect on responses you provided today. We will review the notes we took and the themes we observed. This is your opportunity to clarify your thoughts or to provide alternative responses. [Co-facilitator provides a brief summary of responses for each of the questions or asks clarifying questions if she thinks she may have missed something.]

Thank you for your participation in this focus group meeting. You have all raised a number of great issues for us to consider. We will look at what you have told us and use this information to make recommendations to area hospitals and the Maricopa County Department of Public Health

2021 COVID-19 Focus Group Questions

A. Information about COVID-19

Let's start our conversation about how COVID-19 has affected you and your family.

- 1. How has COVID-19 affected you and your family?
- 2. What do people close to you (e.g., your family/friends) say about the COVID-19 vaccine?
 - a. What about your neighbors? Faith/religious leaders or faith community?
 - b. PROBE: And what about schools (if applicable)? Colleagues? Employers? Medical professionals? How has COVID-19 affected you differently because of your race or ethnicity?
- 3. Where have you seen information about the COVID-19 vaccine?
 - a. PROBE: Word of mouth? TV? Radio? Social media (e.g., Facebook, Twitter, text message sources)? Online sources?
 - b. Where are some places you've noticed health messages in general?
 - i. PROBE: Grocery store? Shopping stores (e.g., Walmart, Costco, Walgreens, CVS)? Doctor's office? Health clinic? Community/faith-based organization? Other?
 - c. What kind of messaging are you seeing? What do you think of these messages? Do you think they reach Arizona's communities?
- 4. Who do you trust and/or rely on information or updates about the COVID-19 vaccine?
 - a. PROBE: Why do you trust this person/s?
 - b. PROBE: Who don't you trust? Why?
- 5. Is there anything about COVID-19 or vaccine that you want to know more about?
 - a. PROBE: Why would you like to know this information?
 - b. PROBE: How would you like to receive this information?

- c. PROBE: Language preference? Radio? TV? Pamphlets?
- 6. Where do you usually go to get health care or for your health needs?
 - a. PROBE: Urgent care? Hospital/ER? Clinic? Telehealth?
- 7. What thoughts do you have on preventing COVID-19?
 - a. Where did you get that information?

B. Intent to get vaccinated against COVID-19

The following questions are about your intentions to get vaccinated against COVID-19 when a vaccine becomes available to the general public.

- What do you think about a COVID-19 (Pfizer vaccine? Moderna? Johnson & Johnson)?
 - a. PROBE: What are some reasons you think that (about each)?
- 2. What are some reasons why you and/or your family did/ would get vaccinated for COVID-19?
 - a. PROBE: Where would you go?
- 3. What concerns do you have about getting vaccinated for COVID-19?
 - a. **NOTE: List concerns and probe ex. "I don't know what is in the vaccine?" ASK: What do you think is in it? What have you heard?
 - b. PROBE: What concerns do you have about elders getting vaccinated for COVID19? Children?
- 4. In your opinion, what barriers do you think there may be to get vaccinated against COVID-19 (e.g., cost)?
 - PROBE: perhaps you've already had the vaccine?
- 5. What challenges do you, your family, and/or your community have in getting the COVID19 vaccine?

C. Communication and Messaging

Now let's discuss communication about COVID-19 and messaging.

- 1. What information would your reluctant family/friends need before getting the vaccine?
- 2. What are some ways we can communicate updates on "COVID-19 vaccines and research information" specifically to [BLACK, INDIGENOUS, HISPANIC/LATINO] communities?
- a. PROBE: What are some things that may work?
- 3. What ways could community leaders build and maintain trust with your community [or BLACK, INDIGENOUS, HISPANIC/LATINO] communities?

- 4. What kind of messaging would you or your community need to know the vaccine is safe?
- 5. Do you think COVID has affected different groups of people differently? (Why do you think this is and how do you think we could we improve this situation?)

D. FINAL WRAP UP QUESTION

- 1. At this time, what do you and your family need to maintain or improve your health?
- 2. Is there anything else related to the topics we discussed today that you think I should know that I didn't ask or that you have not yet shared?

2022 NOAH Focus Group Questions

I. Opening (after consents are signed)

We will discuss nine questions over the sixty-minute focus group. We will only allow for about seven minutes of discussion on a topic to make sure we cover all the topics. We would like to hear from all of you and learn about your thoughts and opinions. Therefore, I may interrupt you if we are running short on time, or I may call on you if you have not spoken. If we run out of time on a topic, we ask you email or call Dora Correal to share any additional thoughts. We value your opinion and would like to know your thoughts!

There are no right or wrong answers to the questions and your views are valued. It is acceptable that you disagree with other participants on issues. We value a range of opinions on the questions.

II. Questions (7 minutes each)

Facilitator: Questions 1-7 are most important to answer thoroughly (only ask questions 7 - 8 if time allows). Italicized questions are only to be asked if initial question is not stimulating enough discussion.

- 1. Are you concerned about mental health in our community? Mental health could be depression, anxiety, suicide, schizophrenia, etc.
 - Do you think mental health is a problem in our community?
- 2. Of the previous mental health issues discussed, which do you think are the most important to address in our community?
 - Read: Depression, Anxiety, Suicide, Schizophrenia, Other_____
 - Follow-up (if not already answered): Why did you select this concern?
- 3. Are you concerned about chronic illness in our community? Chronic illness could be Alzheimer's, Respiratory conditions (Asthma & COPD), Diabetes, Cardiovascular Disease & Stroke, HIV, Obesity, etc.
 - Do you think chronic illness is a problem in our community?

- 4. Of the previous chronic illness issues discussed, which do you think are the most important to address in our community?
 - Read: Alzheimer's, Respiratory conditions (Asthma & COPD), Diabetes, Cardiovascular Disease & Stroke, HIV, Obesity, Other_____
 - Follow-up (if not already answered): Why did you select this concern?
- 5. Eighty percent of your health is driven by social needs, such as: economic, housing, transportation, access to food, access to health care. Which do you think are most important to address in our community?
 - Read: Economic, Housing, Transportation, Access to food, Access to healthcare, Other_____
 - Follow-up (if not already answered): Why did you select this concern?
- 6. Are you concerned about substance abuse in our community? Substance abuse could be alcohol overuse, opioid use and overuse, cocaine and stimulant abuse, and prescription pain medication abuse.
- 7. Of the previous substance abuse issues discussed, which do you think are the most important to address in our community?
 - Alcohol related death and overuse (binge and heavy drinking)
 - Opioid use and overdose
 - Cocaine and stimulant abuse
 - Prescription pain medicine
- 8. Does your community have the resources to improve the health issued discussed today?
 - If answer is "no": Who are some partners that we could work with to improve the health issues discussed today?
- 9. Is there anything you would like to add?

III. Closing

Thank you for participating today! Your input is important. If there was anything that you wanted to share that you were not able to please contact Dora Correal at 602-786-0043 or dncorreal@Honorhealth.com

2019 Maricopa County Community Health Needs Assessment Survey

The purpose of this brief survey is to get your opinion about issues related to community health and quality of life here in Maricopa County. Information collected in this survey will be kept confidential and used only in combination with others participating in the survey. No personal identifying information will be collected. Your feedback will be used to help guide future community health improvement planning efforts. Thank you for supporting your community. This survey should take about 10 minutes. If you have questions about the survey or need it provided in an alternative format, please visit http://www. MaricopaHealthMatters.org.

In this survey, "community" is defined as the areas where you work, live, learn and/or play.

1.	In general, how would				\	ı	E H
	Poor	Fair	Good	1	Very Good	I	Excellemt
2.	How would you rate y think?	your mental health	, including	your mood, s	stress leve	l, and you	r ability to
	Poor	Fair	Good	d	Very Good	I	Excellemt
3.	How often are you ak	ole to get the service Never	c es you ne Sometir		in your me Always	ntal health	n?
4.	On a monthly basis, o housing?		,	. ,		n as food,	clothing and
		Never	Sometir	nes	Always		
5.	In your community, d	o people trust one	another a	nd look out f	or one ano	ther?	
		Never	Sometin	nes	Always		
6.	On a monthly basis, c medications, etc.)?	lo you have enough	n money to	pay for heal	th care exp	oenses (e.	g. doctor bill
		Never	Sometir	nes	Always		
7.	. How do you pay for your health care (including medications, dental and health treatments)? (Check all that apply.)						
	Health insurance purchased on my own or by family member	☐ Health insuran purchased/protection through employed	ovided	I do not use care service		☐ Indiar Servio	n Health ces
	Medicaid/AHCCCS	☐ Medicare		Travel to a country to a health care		☐ Use fi	ree clinics

In this survey, "community is defined as the areas where you work, live, learn and/or play. 8. Since March of 2020 (the start of the COVID-19 pandemic), how would you rate your physical health? **Excellent** Very Good Good Fair Poor 9. Would you rate your current physical health as Better, Similar, or Worse compared to your physical health prior to March of 2020? Better Similar Worse 10. Since March of 2020 (the start of the COVID-19 pandemic), how would you rate your mental health, including your mood, stress level, and your ability to think? Excellent Very Good Good Fair Poor 11. Would you rate your current mental health as Better, Similar, or Worse compared to your mental health prior to March 2020? Similar Better Worse 12. Since March of 2020 (the start of the COVID-19 pandemic), how would you rate your physical health? Always Sometimes Never Not Applicable 13. What services would have improved overall mental and physical health of your family in the last year? (Check all that apply) ☐ Childcare services ☐ In-person school ☐ Technology and ☐ Assistance with internet service finding employment ☐ Assistance with ☐ Assistance with ☐ Assistance with ☐ Assistance with

finding healthcare

☐ Other:

Community	/ Health	Needs	Assesment 2023-2025
Community	/ meailli	Meeds	Assesment 2023-2023

paying utilities

☐ Assistance with

mental health issues

paying rent

□ Assistance with

vaccine

finding COVID-19

finding substance use treatment

14. Since March of 2020, have you had enough money to pay for essentials such as:

Food	Always	Sometimes	Never	N/A
Housing: Rent/Mortgage	Always	Sometimes	Never	N/A
Utilities	Always	Sometimes	Never	N/A
Car/Transportation	Always	Sometimes	Never	N/A
Insurance	Always	Sometimes	Never	N/A
Clothing/Hygiene Products	Always	Sometimes	Never	N/A
Medication/Treatments	Always	Sometimes	Never	N/A
Childcare	Always	Sometimes	Never	N/A
Tuition or Student Loans	Always	Sometimes	Never	N/A

15. Since March of 2020, have you applied for any of the following financial assistance due to the impact of the COVID-19 pandemic to assist with the essential cost of living expenses listed above?

COVID-19 Relief Funding for You/Family	Yes	No
COVID-19 Relief Funding for your business	Yes	No
Unemployment due to loss of job (laid off)	Yes	No
Unemployment due to staying home to care for children, elderly parents, or ill family members	Yes	No
Unemployment due to COVID-19 illness (self)	Yes	No
WIC (Women, Infant, and Children)	Yes	No
SNAP Food Stamps	Yes	No
Medicaid Insurance	Yes	No

16. Since March of 2020, how often did you seek financial assistance to help pay for healthcare expenses (e.g. doctor bills, medications, medical treatments, doctor co-pay, etc.)

Always Sometimes Never Not Applicable

17. If you received a stimulus check in the fall of 2020 and spring of 2021, what impact did this have on alleviating your essential living expenses and access to healthcare?

Strong Impact Moderate Impact Weak Impact No Impact/ Did Not Receive No difference

18.	Since March of 2020, that apply)	was	your employment imp	oac	ted due to the COVID	19 p	oandemic? (Check all
	No, continued working the same number of hours		No, required to continue working onsite		Yes, work hours were reduced		Yes, required to telework
	Yes, furloughed (temporary job loss, able to return to work once management contacts you)		Yes, laid off		Yes, quit to care for children due to school closure		Yes, quit to care for ill family members
	Yes, quit due to COVID-19 illness (self)		Yes, unable to return to work due to COVID-19 illness (long-term effects)		Yes, started a new job		Other:
19.	Since March of 2020, and health treatments			for	your healthcare includ	ling	medications, dental,
	Health insurance purchased on my own or by family member		Health insurance provided through employer		Indian Health Services		Medicaid/AHCCCS
	Medicare		Use free clinics		Use my own money (out of pocket)		Veterans administration
	Did not seek healthcare since March of 2020		Other:				

20.	your community? (Ch		•	iry c	parriers to seeking or a	cce	ssing nealthcare in
	Lack of childcare		Difficulty finding the right provider for my care		Fear of exposure of COVID-19 in a healthcare setting		Unsure if healthcare need is a priority during this time
	Distance to provider		Inconvenient office hours		No health insurance coverage		Not enough health insurance coverage
	Transportation to appointments		Understanding of language, culture, or sexual orientation differences		I have not experienced any barriers		Other:
21.	Since March of 2020, apply)	wha	at have been the great	est	strengths of your com	mur	ity? (Check all that
	Ability to communicate with city/town leadership and feel that my voice is heard		Accepting of diverse residents and cultures		Access to schools or school alternatives		Access to affordable childcare
	Access to affordable healthy foods		Access to COVID-19 testing events		Access to cultural & educational events		Access to medical care
	Access to affordable housing		Access to COVID-19 vaccine events		Access to quality online school options		Access to mental health services
	Access to community programming such as classes & trainings		Access to Flu vaccine events		Access to jobs & healthy economy		Access to parks and recreation sites

	Access to public libraries and community centers		Access to safe walking and biking routes		Access to substance abuse treatment services		Access to low crime / safe neighborhoods	
	Access to public transportation		Access to services for seniors		Access to support networks such as neighbors, friends, and family		Access to religious or spiritual events	
	Access to social services for residents in need or crisis		Access to clean environments and streets		Other:			
22.	22. Since March of 2020, in addition to COVID-19, which health conditions have had the greatest impact on your community's overall health and wellness? (Check all that apply)							
	Alcohol/Substance abuse		Cancers		Dementia/ Alzheimer's		Diabetes	
	Heart disease and stroke		High blood pressure or cholesterol		HIV/AIDS		Lung disease (asthma, COPD, emphysema)	
	Vaccine preventable disease such as flu, measles, and pertussis (whooping cough)		Mental health issues (depression, anxiety, bipolar, etc)		Overweight/ obesity		Sexually transmitted disease	
	Tobacco use including vaping		Other:					

23.	23. Since March of 2020, which of the following issues have had the greatest impact on your community's health and wellness? (Check all that apply)							
	Child abuse/elder abuse & neglect		Distracted driving (such as cell phone use, texting while driving)		Domestic violence / sexual assault		Gang-related violence	
	Gun-related injuries		Limited/lack of access to COVID19 testing		Lack of affordable healthy food options		Lack of people immunized to prevent disease	
	Homelessness		Limited access to healthcare		Lack of affordable housing		Lack of public transportation	
	Drug/substance abuse (illegal & prescribed)		Limited access to mental/behavioral health services		Lack of jobs		Lack of quality and affordable childcare	
	Lack of COVID-19 vaccine access		Limited access to educational and supportive programing for children and adolescents		Lack of alternative educational opportunities		Lack of safe spaces to exercise and be physically active	
	Lack of support networks such as neighbors, friends, and family		Motor vehicle & motorcycle crash injuries		Racism/ discrimination		Suicide	
	Teen Pregnancy		Other:					
24 .	24. Overall, how easy was it to navigate this electronic survey? Uvery easy to Easy to use Neither easy Difficult to use vise nor difficult to use							

25. Based on th	ie given survey ques	tions above, the infor	mation provided was	easy to understand.						
☐ Strongly agr	ee 🗌 Agree	☐ Neutral	☐ Disagree	☐ Strongly disagree						
26. What else v didn't ask?	vould you like to sha	re with us regarding y	our experience with (COVID-19 that we						
by indicatin	27. Want to tell us more? We want to share community members' stories. Let us know you're interested by indicating your type of experience along with sharing your email address/phone so we can contact you.									
☐ lexperie	nced COVID-19									
☐ A loved o	one experienced CO	VID-19								
☐ My work	was impacted by CC	OVID-19								
Other: _										

Thank you for completing MCDPH's COVID-19 Impact Community Health Assessment Survey.

2022 NOAH Community Partner Survey

Thank you for participating in our Community Health Needs Assessment Prioritization Survey. The information you provide will inform our prioritization process, which determines how our energy and resources will be directed to meet the healthcare needs of our community. This survey will take about 15 minutes to complete. All responses will be anonymous and confidential. Your feedback is valuable to us and we appreciate your time.

1. Hello, what kind of industry do you work for?

- a. Healthcare
- b. Nonprofit
- c. Education
- d. State & Government
- e. Finance
- f. Other

7. When it comes to the health of your community, are there specific areas that you are concerned about?

- a. Concern for cost of care
- b. Access to transportation
- c. Access to timely appointments
- d. Other

3. How concerned are you about mental health in our community?

- a. Extremely concerned
- b. Somewhat concerned
- c. Slightly concerned
- d. Not at all concerned

4. Which of the following mental health concerns are the most important to address in our community?

- a. Depression
- b. Anxiety
- c. Suicide
- d. Schizophrenia

5. How concerned are you about chronic illness in our community?

- a. Extremely concerned
- b. Somewhat concerned
- c. Not at all concerned
- d. Slightly concerned

- 6. Which of the following chronic illnesses are the most important to address in our community?
- a. Diabetes
- b. Obesity
- c. Cardiovascular & Stroke
- d. Respiratory conditions (asthma and chronic obstructive pulmonary disease)
- e. Alzheimer's
- f. HIV
- 7. Please rank the following social determinant of health needs by by level of importance, with the first item being the most critical issue to address in our community.
- a. Poverty (education attainment and employment)
- b. Housing
- c. Transportation
- d. Access to food
- e. Access to healthcare
- 8. Please rank the following substance abuse issues by level of importance, with the first item being the most critical issue to address in our community.
- a. Alcohol related death and overuse (binge drinking & heavy)
- b. Opioid use and overdose
- c. Cocaine and stimulant abuse
- d. Prescription pain medicine
- 9. What resources need to be developed or increased to address the health concerns in our community?
- 10. Who are some partners that could be engaged to help impact health concerns in our community?
- 11. Is there any additional feedback you have about the health concerns discussed in this survey?

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